

2020 FALL/WINTER LEEISURE AT LEE GARDENS

EXCEPTIONAL REWARDS

Terms and Conditions

1. The promotion period to redeem **Lee Gardens Exceptional Rewards** is from 30 September 2020 to 11 October 2020, both dates inclusive. Customers may receive the below shopping rewards upon designated same-day spending **via electronic payment** (credit card / debit card / UnionPay card / EPS / credit card cash dollar / Alipay / Apple Pay / Google Pay / Samsung Pay / WeChat Pay) **at designated locations** of the Lee Gardens Area (including Lee Garden One to Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE) or Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road)). Details are as follows:

Designated Spending Locations	Same-day spending by electronic payment (Maximum 2 original machine-printed receipts)	Every Monday to Friday (Public Holidays excluded)	
		Shopping Rewards (e-Coupon Combination)	e-Coupon denomination combination (Fixed combination)
Hysan Place/ Lee Theatre Plaza/ Leighton Centre/ One Hysan Avenue	HK\$1,000+	HK\$100	One piece of HK\$100 Shopping e-Coupon
Lee Gardens Area (Lee Garden One-Six/ Hysan Place/ Lee Theatre Plaza/ Leighton Centre/ One Hysan Avenue/ Lee Gardens Neighbourhood)	HK\$3,000+	HK\$150	One piece of HK\$150 Shopping e-Coupon
	HK\$10,000+	HK\$600	One piece of HK\$500 Shopping e-Coupon + One piece of HK\$100 Shopping e-Coupon
	HK\$30,000+	HK\$2,250	Four pieces of HK\$500 Shopping e-Coupon + One piece of HK\$150 Shopping e-Coupon + One piece of HK\$100 Shopping e-Coupon
	HK\$100,000+	HK\$10,000	Twenty pieces of HK\$500 Shopping e-Coupons

Designated Spending Locations	Same-day spending by electronic payment (Maximum 2 original machine-printed receipts)	Every Saturday, Sunday and Public Holiday	
		Shopping Rewards (e-Coupon Combination)	e-Coupon denomination combination (Fixed combination)
Hysan Place/ Lee Theatre Plaza/ Leighton Centre/ One Hysan Avenue	HK\$1,000+	HK\$200	One piece of HK\$150 Shopping e-Coupon + One piece of HK\$50 <u>Dining</u> e-Coupon
Lee Gardens Area (Lee Garden One-Six/ Hysan Place/ Lee Theatre Plaza/ Leighton Centre/ One Hysan Avenue/ Lee Gardens Neighbourhood)	HK\$3,000+	HK\$300	Two pieces of HK\$100 Shopping e-Coupon + One piece of HK\$100 <u>Dining</u> e-Coupon
	HK\$10,000+	HK\$1,200	Two pieces of HK\$500 Shopping e-Coupon + Two pieces of HK\$100 <u>Dining</u> e-Coupon
	HK\$30,000+	HK\$4,500	Six pieces of HK\$500 Shopping e-Coupon + Five pieces of HK\$100 <u>Dining</u> e-Coupon + Two pieces of HK\$500 <u>Dining</u> e-Coupon
	HK\$100,000+	HK\$20,000	Thirty pieces of HK\$500 Shopping e-Coupons + Twenty pieces of HK\$100 <u>Dining</u> e-Coupons + Six pieces of HK\$500 <u>Dining</u> e-Coupons

2. Receipts from Apple, Van Cleef & Arpels, Challenger, pop-up stores or pop-up bazaars at G/F (Kai Chiu Road) Hysan Place, the 1/F Atrium at Hysan Place and the G/F Piazza at Lee Theatre Plaza **will NOT be accepted**. However, receipts from Van Cleef & Arpels as provided by Club Avenue members will be accepted for redemption.
3. Lee Gardens Area Shopping e-Coupon is valid at designated shops in the Lee Gardens Area **with designated spending only**. Required spending amount will be calculated with the net amount of actual payment after deduction of all promotional offers / coupons. **A maximum of ten (10) e-Coupons** can be used per transaction. Shop list and information are subject to change without prior notice.

4. Lee Gardens Area Dining e-Coupon is valid at designated restaurants in the Lee Gardens Area **with designated spending only**. Required spending amount will be calculated with the net amount of actual payment after deduction of all promotional offers / coupons. **A maximum of ten (10) e-Coupons** can be used per transaction. Shop list and information are subject to change without prior notice.
5. All offers are available on a first-come, first-served basis while stocks last, and the redemption will be terminated accordingly without prior notice. Lee Gardens Area e-Coupons may vary over time and can only be redeemed in the designated order with no selection allowed.
6. **Each original same-day single machine-printed receipt with matching electronic payment sales slip** can only be used once for gift redemption, and no exchange will be available afterwards. Hysan Marketing Services Limited reserves the right to photocopy receipt(s) and payment sales slip(s) for verification purposes.
7. The redemption is valid only for electronic payments by credit card, debit card, UnionPay card, EPS, credit card cash dollar, Alipay, Apple Pay, Google Pay, Samsung Pay and WeChat Pay. Other modes of payment, including **cash, Octopus card, cash coupons, merchant stored-value cards or membership points, mall or merchant coupons will NOT be accepted**. Hysan Marketing Services Limited reserves the right to request Alipay, Apple Pay, Google Pay, Samsung Pay and WeChat Pay users open the corresponding mobile apps for photo record and verification purposes.
8. A maximum of **2** original same-day electronic receipts and corresponding matching payment sales slips issued **by designated location and shops** in the Lee Gardens Area (Lee Garden One - Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE), or Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road)) must be presented in person at the designated counters **on the same day as purchase. Only redemption on the day of spending is accepted**, except where the relevant sales transaction takes place after 10:15pm, entitling the shopper to redeem the rewards on the next day (except the last day of the promotion). The designated counters are the concierges located at 1/F Hysan Place, 1/F Lee Theatre Plaza and G/F Lee Garden One, which are open daily between 11:00am-10:30pm.
9. Club Avenue members can redeem the offers at the members-only at Club Avenue lounge on 3/F Lee Garden One or Club Avenue Service Counter on G/F Lee Garden One (open from 12:00pm –8:00pm daily) on the same day as purchase. Only redemption on the day of spending is accepted, except where the relevant sales transaction takes place after 7:45pm, entitling the shopper to redeem the rewards on the next day (except the last day of the promotion).
10. Each customer may redeem no more than 5 sets of rewards each time.
11. Cancelled, refunded, exchanged or derived from an exchange, forged, fraudulent or unsettled transactions will NOT be accepted. Applicable transactions do not include tips for merchants/restaurants, utility bill payments, Octopus automatic add-value service amounts or transactions, office tenant transactions, unposted/unauthorized transactions, transactions without credit card sales slips/merchant sales receipts such as online purchases, mail/fax/phone orders, internet purchases or charity donations, use/purchase of merchant vouchers or cash coupons, bank services, telecommunications services, car parks, stored-value cards or any value-added-to or transactions by stored-value cards. Handwritten receipts, standalone credit card sales slips, reprinted or photocopied receipts, damaged receipts, deposit receipts (including partially or fully paid), receipts for purchasing or using cash or gift vouchers/coupons, and bill payment receipts **will NOT be accepted**.
12. Receipts used for the above redemption cannot be used in conjunction with Lee Gardens Club Member bonus points registration.
13. Customers must redeem the offers in person. Redemption by shop staff or third parties on behalf of customers will not be accepted.
14. Staff from shops at Lee Garden One, Lee Garden Two, Lee Garden Three, Lee Garden Five, Lee Garden Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue or the Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road) are NOT eligible to participate in these offers.
15. For the products, services and information related to this promotion which are directly sold and supplied to customers by the designated merchants, the designated merchants are solely responsible for all related obligations and liabilities.
16. The shopping offers are not transferable or redeemable for cash, or other goods, services or products.
17. All Lee Gardens Shopping /Dining e-Coupons are not eligible for points registration or redemption of any cash coupons/gifts/free parking offers by the Lee Gardens Area.
18. The above redemption cannot be used in conjunction with other Lee Gardens Area promotional offers, except **parking promotions and Kids Rewards Piggy e-Stamp Redemption**.

19. Lee Gardens Area Shopping /Dining e-Coupons will be delivered to customers via SMS in the form of an e-Gift Certificate/e-Coupon. A smartphone (iOS, Android) with the Lee Gardens Club mobile app and internet access is required to access the e-Gift Certificate/e-Coupon.
20. Customers must register as Lee Gardens Club members to use the e-Coupon.
21. Customers shall ensure a correct mobile phone number is provided, otherwise Hysan Marketing Services Limited shall not be responsible for any non-delivery arising therefrom, and the e-Coupon will not be re-issued.
22. The e-Coupons are valid only with the validation of Hysan Marketing Services Limited.
23. The e-Coupons are valid for one-time use only.
24. The e-Coupons cannot be altered or exchanged for cash or other certificates of any value. No change or refund will be given when using the e-Coupons.
25. Refund of purchased items can only be conducted when customers return the unconsumed redemption shopping offers to the designated concierge counters which are located at 1/F Hysan Place, 1/F Lee Theatre Plaza and G/F Lee Garden One, which are open daily between 11:00am-10:30pm. Club Avenue members may return shopping offers at Club Avenue lounge on 3/F Lee Garden One or Club Avenue Service Counter on G/F Lee Garden One (open from 12pm to 8pm).
26. Returns of shopping offers will only be processed once and are irreversible.
27. Returns of shopping offers are only accepted within the promotion period.
28. No return and refund will be accepted by Hysan Marketing Services Limited and the respective merchant if the redeemed shopping offers have been lost, damaged or consumed, opened, or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Damaged, scanned or photocopied or non-original shopping offers will not be accepted. Hysan Marketing Services Limited reserves the right to determine the validity, authenticity and acceptability of the return for redeemed shopping offers.
29. Customers must return their shopping offers in person. Returns by shop staff or third parties on behalf of shoppers will not be accepted.
30. Unless stipulated by law, Hysan Marketing Services Limited shall not be liable in any way to any person for any personal injury, loss or damage (whether directly, indirectly or otherwise) arising from the use and/or return of shopping offers.
31. The terms and conditions of the merchant apply. The refund procedure for returned shopping offers is subject to the specific terms and conditions of respective merchants. Hysan Marketing Services Limited does not guarantee and is not responsible for any refund services from merchants. For details, please refer to their terms and conditions or contact the merchant directly.
32. Hysan Marketing Services Limited and the respective merchants reserve the right to end or extend the above redemption programme and/or to modify, revise or change any of these terms and conditions at any time, without any prior notice and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right of final decision in the case of any dispute.
33. No person other than the customer and Hysan (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
34. Hysan (including its agents) may require customers to provide proof of identity or other items of personal information, including but not limited to an individual's name and bank/credit card numbers, for the purpose of processing the gift redemption and/or return, to verify the cardholder's eligibility or the validity or authenticity of the receipts, and/or for internal administration and auditing purposes. If the cardholder refuses to provide the relevant information, Hysan reserves the right to not process the redemption and/or return. All personal information collected in the campaign is retained for the above purposes only and will be destroyed within three months upon the completion of the campaign. By providing your personal information to Hysan, you are consenting to Hysan's Privacy Policy Statement (<http://www.leegardens.com.hk/privacy.aspx?lang=en-US>).
35. The customer has the right to request access to his/her personal data held by Hysan and to request a correction of any personal data that is incorrect. Hysan has the right to charge a reasonable fee for processing and complying with a data access request. Requests to access or correct a customer's personal data, or enquiries about the policies and practices of Hysan in relation to personal data, should be made in writing to data.officer@hysan.com.hk.
36. In the case of any conflict or inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Terms and Conditions of Use for the Shopping e-Coupon

1. The expiry date for e-Coupon is 30 November 2020. Expired e-Coupon will not be accepted. Expired, unused and unredeemed e-Coupon will not be extended, refunded or exchanged for cash.
2. This e-Coupon must be used physically at the [designated shops](#) in the Lee Gardens Area. The acceptance list is subject to change without prior notice. The website version of the acceptance list shall prevail.
3. One HK\$100 Shopping e-Coupon can be used upon net spending of HK\$200 in a single transaction after applying all coupons or offers.
4. One HK\$150 Shopping e-Coupon can be used upon net spending of HK\$300 in a single transaction after applying all coupons or offers.
5. One HK\$500 Shopping e-Coupon can be used upon net spending of HK\$1,000 in a single transaction applying all coupons or offers.
6. This e-Coupon cannot be used in conjunction with Lee Gardens Area e-Gift Certificates/Gift Certificates, Dining Discount Coupons/ Shopping Discount Coupons/ DFS Discount e-Coupons or Merchant e-Vouchers etc.
7. Each e-Coupon is valid for a single use only.
8. A maximum of ten (10) e-Coupon can be used per transaction.
9. The e-Coupon cannot be altered or transferred, or exchanged for cash or other certificates of any value. No change or refund will be given when using e-Coupon. No exchanges or refunds will be provided once the e-Coupon is used.
10. Each transaction/table can only use the e-Coupon(s) held by one Lee Gardens Club member (under a single Lee Gardens Club Member ID). Customers cannot request that the merchant split the bill for the use of e-Coupon(s).
11. Some merchants may not allow the e-Coupon to be used in conjunction with other promotional offers. Individual retailer and dining outlet terms and conditions apply. For details, please contact the respective merchant. Designated merchants shall be fully responsible for all enquiries, claims and complaints whatsoever by customers regarding the validity or use of e-Coupons.
12. The e-Coupons are not valid for purchasing merchant coupons, cash coupons, gift cards or for stored-value card top-ups.
13. Merchants will not issue refunds for transactions conducted using an e-Coupon.
14. This e-Coupon must be presented before payment. The offer will not be applied retroactively.
15. This e-Coupon is not eligible for points registration or redemption of any cash coupons/gifts/free parking offers by the Lee Gardens Area. For transactions using an e-Coupon, the eligible net spending after the value of the an e-Coupon is deducted may be used to register points or redeem Lee Gardens parking offers / shopping rewards (if applicable) on the same day of spending. Terms and Conditions apply.
16. The e-Coupon will be delivered to customers via SMS. Internet access and a smartphone (iOS or Android) with the Lee Gardens App installed are required to access the e-Coupon.
17. Customers are responsible for ensuring they have provided their correct mobile phone numbers and have properly installed the Lee Gardens App and have internet access. Hysan Marketing Services Limited shall not be responsible for non-delivery of any e-Coupon arising from customer-provided wrong information or malfunctions of the Lee Gardens App or Internet access, or for any reason, and any relevant e-Coupon will not be re-issued.
18. The e-Coupon will not be replaced if lost, damaged or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Designated retailers and dining outlets will not accept damaged, scanned or photocopied e-Coupons.
19. For enquiries, please call our Concierges: (852) 2907 5227 (Lee Garden One to Six) / (852) 2886 7222 (Hysan Place) / (852) 2886 7302 (Lee Theatre Plaza).
20. Hysan Marketing Services Limited reserves the right to end or extend the above programme and/or to modify, revise or change any of these terms and conditions at any time, without any prior notice and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right of final decision in the case of any dispute.
21. No person other than the customer and Hysan (including its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
22. Hysan Marketing Services Limited reserves the right to revise these terms and conditions without prior notice.
23. In the case of any conflict or inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Terms and Conditions of Use for the Dining e-Coupon

1. The expiry date for e-Coupon is 30 November 2020. Expired e-Coupon will not be accepted. Expired, unused and unredeemed e-Coupon will not be extended, refunded or exchanged for cash.
2. This e-Coupon must be used physically at the [designated restaurants](#) in the Lee Gardens Area. The acceptance list is subject to change without prior notice. The website version of the acceptance list shall prevail.
3. One HK\$50 Dining e-Coupon can be used upon net spending of HK\$100 in a single transaction after applying all coupons or offers.
4. One HK\$100 Dining e-Coupon can be used upon net spending of HK\$200 in a single transaction after applying all coupons or offers.
5. One HK\$500 Dining e-Coupon can be used upon net spending of HK\$1,000 in a single transaction applying all coupons or offers.

6. This e-Coupon cannot be used in conjunction with Lee Gardens Area e-Gift Certificates/Gift Certificates, Dining Discount Coupons/ Shopping Discount Coupons/ DFS Discount e-Coupons or Merchant e-Vouchers etc.
7. Each e-Coupon is valid for a single use only.
8. A maximum of ten (10) e-Coupon can be used per transaction.
9. The e-Coupon cannot be altered or transferred, or exchanged for cash or other certificates of any value. No change or refund will be given when using e-Coupon. No exchanges or refunds will be provided once the e-Coupon is used.
10. Each transaction/table can only use e-Coupon(s) held by one Lee Gardens Club member (under a single Lee Gardens Club Member ID). Customers cannot request that the merchant split the bill for the use of e-Coupon(s).
11. Some merchants may not allow the e-Coupon to be used in conjunction with other promotional offers. Individual retailer and dining outlet terms and conditions apply. For details, please contact the respective merchant. Designated merchants shall be fully responsible for all enquiries, claims and complaints whatsoever by customers regarding the validity or use of e-Coupons.
12. This e-Coupon may only be used for dine-in meals and may not be used for take-away orders (if applicable), banquets at some dining outlets or in conjunction with other promotional offers. For e-Coupon usage details, please contact respective merchants.
13. The e-Coupons are not valid for purchasing merchant coupons, cash coupons, gift cards or for stored-value card top-ups.
14. Merchants will not issue refunds for transactions conducted using an e-Coupon.
15. This e-Coupon must be presented before payment. The offer will not be applied retroactively.
16. This e-Coupon is not eligible for points registration or redemption of any cash coupons/gifts/free parking offers by the Lee Gardens Area. For transactions using an e-Coupon, the eligible net spending after the value of the e-Coupon is deducted may be used to register points or redeem Lee Gardens parking offers / shopping rewards (if applicable) on the same day of spending. Terms and Conditions apply.
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