

Lee Gardens Chinese New Year Shopper Promotion Terms & Conditions

1. The promotion period to redeem **Lee Gardens CNY Shopping Rewards and Fortune Gift Redemption starts from 25 January 2021 and will run while stocks last** (as shown in the table below). Members of Lee Gardens Club or Club Avenue may receive the below shopping rewards upon reaching designated same-day spending **via electronic payment** (credit card / debit card / UnionPay card / EPS / credit card cash dollar / Alipay / Apple Pay / Google Pay / Samsung Pay / WeChat Pay/UnionPay App) **at designated locations** of the Lee Gardens Area (including Lee Garden One to Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE) or Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road)). Details are as follows:

Designated Spending Locations	Redemption Period	Same-day spending by electronic payment		Lee Gardens CNY Shopping Rewards		Redemption Location and Time
Lee Gardens Area (Lee Garden One-Six/ Hysan Place/ Lee Theatre Plaza/ Leighton Centre/ One Hysan Avenue/ Lee Gardens Neighbourhood)	29/1 - 28/2	Single original machine-printed receipt only	HK\$100+	Fortune Gift Redemption	a Fai Chun set (2 pieces)	Redemption Counter, 1/F Atrium, Hysan Place 11am – 9pm
	9/2 – while stocks last		HK\$300+		a Crystal Hawthorn	
	25/1 - while stocks last	Max. 2 original machine-printed receipts	HK\$1,800+	Lee Gardens CNY Shopping Rewards	One box of “Sweet Quartet” Chocolate – 4 pieces (The Peninsula Boutique)	Concierges on G/F Lee Garden One, 1/F Hysan Place and 1/F Lee Theatre Plaza 11am – 10:30pm
			HK\$3,800+		One box of “CNY Pudding” (West Villa Restaurant)	
			HK\$8,800+		One “CNY Red Wine Set” (ENOTECA)	
			HK\$18,800+		One set of “CNY Abalone “Lo Hei” & Peking Duck Set for 4” (Duckee)	
			HK\$38,800+		One set of “Exclusive Poon Choi & CNY Pudding Set” (West Villa Restaurant)	Club Avenue Member 3/F Club Avenue Lounge or G/F Service Counter, Lee Garden One 12nn – 8pm

2. **Lee Gardens CNY Shopping Rewards and Fortune Gift Redemption** are exclusive for Lee Gardens members only (Club Avenue members and Lee Gardens Club members). Customers can download Lee Gardens App and register as Lee Gardens Club member to redeem **Lee Gardens CNY Shopping Rewards**.
3. Receipts from Apple, Van Cleef & Arpels, Challenger, pop-up stores or pop-up bazaars at G/F (Kai Chiu Road) Hysan Place, the 1/F Atrium at Hysan Place, Hong Kong Disneyland Marketplace and the G/F Piazza at Lee Theatre Plaza will NOT be accepted. However, receipts from Van Cleef & Arpels as provided by Club Avenue members will be accepted for redemption.
4. All offers are available on a first-come, first-served basis while stocks last, and the redemption will be terminated accordingly without prior notice. All offers may vary over time and can only be redeemed in the designated order with no selection allowed.
5. **Receipts used for Fortune Gift redemption are eligible for other Lee Gardens CNY Shopper Promotion.**
6. “Sweet Quartet” Chocolate – 4 pieces” (The Peninsula Boutique), “CNY Pudding” (West Villa Restaurant), “CNY Red Wine Set” (ENOTECA) and “CNY Abalone “Lo Hei” & Peking Duck Set for 4” (Duckee) will be given out in the form of Gift Redemption Vouchers. Customers must present in person the valid machine-printed receipts (a maximum of 2 receipts are allowed to reach the designated same-day spending) with matching electronic payments sales slips at the designated counters to collect the Gift Redemption Vouchers. Customers must redeem these gifts with Gift Redemption Vouchers at designated locations within the designated period. The Gift Redemption Vouchers are subject to specific terms and conditions. For details, please refer to the terms and conditions on the Gift Redemption Vouchers.
7. “Exclusive Poon Choi and CNY Pudding Set” (West Villa Restaurant) will be given out in the form of Gift Redemption Vouchers. Customers must present in person the valid machine-printed receipts (a maximum of 2 receipts are allowed to reach the designated same-day spending) with matching electronic payments sales slips at the designated counters to collect the Gift Redemption Vouchers. Customers must visit designated website or contact designated Customer Service Hotline to complete their redemption, pre-order and delivery arrangement. Customer must insert the Promotion Code on the Gift Redemption Vouchers when using designated website. The Gift Redemption Vouchers must be redeemed within the designated period and will become invalid after its redemption period. Each Gift Redemption Voucher and Promotion Code can redeem one set of designated product only. Only one-time free delivery service will be provided for each set of designated product. Our third party vendor will deliver the designated products according to the information given by the customers. Hysan Marketing Services Limited has no control over the preparation/delivery of the designated products by the relevant vendor/merchant and cannot guarantee the timeliness/availability of the delivery/designated products. Vendor’s terms and conditions apply. The abovementioned website is provided and operated by our third party vendor, which is solely responsible for any enquiry, claim, complaint, liability, and obligation whatsoever relating to the website. Members should contact the vendor immediately and directly in case there are any issues with the website/delivery.
8. The designated products are provided by the designated vendors/restaurants, which are solely responsible for any enquiry, claim, complaint, liability, and obligation whatsoever relating to the designated products provided. Members should contact the designated vendors/restaurants immediately and directly in case there are any issues with the designated products.
9. **Each original same-day machine-printed receipt with matching electronic payment sales slip** can only be used once for gift redemption (except that any machine-printed receipt used to redeem the Fai Chun/Crystal Hawthorn can be used again to collect other Gift Redemption Vouchers). Hysan Marketing Services Limited reserves the right to photocopy receipt(s) and payment sales slip(s) and any other document proof for verification purposes.

10. The redemption is valid only for electronic payments by credit card, debit card, UnionPay card, EPS, credit card cash dollar, Alipay, Apple Pay, Google Pay, Samsung Pay, WeChat Pay and UnionPay App. Other modes of payment, including **cash, Octopus card, cash coupons, merchant stored-value cards or membership points, mail or merchant coupons will NOT be accepted**. Hysan Marketing Services Limited reserves the right to request Alipay, Apple Pay, Google Pay, Samsung Pay, WeChat Pay and UnionPay App users to open the corresponding mobile apps for photo record and verification purposes.
11. The original same-day machine-printed receipts and corresponding matching electronic payment sales slips issued **by designated location and shops** in the Lee Gardens Area (Lee Garden One - Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE), or Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road)) must be presented in person at the designated counters **on the same day as purchase. Only redemption on the day of spending is accepted**, except where the relevant sales transaction takes place after 10:15pm, entitling the shopper to redeem the rewards on the next day (except the last day of the promotion). The designated counters are the concierges located at 1/F Hysan Place, 1/F Lee Theatre Plaza and G/F Lee Garden One, which are open daily between 11:00am-10:30pm.
12. Club Avenue members can redeem the offers at the members-only Club Avenue lounge on 3/F Lee Garden One or Club Avenue Service Counter on G/F Lee Garden One (open from 12:00pm - 8:00pm daily) on the same day as purchase. Only redemption on the day of spending is accepted, except where the relevant sales transaction takes place after 7:45pm, entitling the shopper to redeem the rewards on the next day (except the last day of the promotion).
13. For Fortune Gift Redemption, the original same-day machine-printed receipts and corresponding matching electronic payment sales slips issued **by designated location and shops** in the Lee Gardens Area (Lee Garden One - Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE), or Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road)) must be presented in person at the designated counters **on the same day as purchase. Only redemption on the day of spending is accepted**, except where the relevant sales transaction takes place after 8:45pm, entitling the shopper to redeem the rewards on the next day (except the last day of the promotion). The designated counters are the redemption counter located at 1/F Atrium, Hysan Place which is open daily between 11:00am-9pm.
14. Each customer may redeem no more than 5 sets of rewards each time.
15. Receipts for any cancelled, refunded, exchanged or derived from an exchange, forged, fraudulent or unsettled transactions will NOT be accepted. Applicable transactions do not include tips for merchants/restaurants, utility bill payments, Octopus automatic add-value service amounts or transactions, office tenant transactions, unposted/unauthorized transactions, transactions without credit card sales slips/merchant sales receipts such as online purchases, mail/fax/phone orders, internet purchases or charity donations, use/purchase of merchant vouchers or cash coupons, bank services, telecommunications services, car parks, stored-value cards or any value-added-to or transactions by stored-value cards. Handwritten receipts, standalone credit card sales slips, reprinted or photocopied receipts, damaged receipts, deposit receipts (including partially or fully paid), receipts for purchasing or using cash or gift vouchers/coupons, and bill payment receipts **will NOT be accepted**.
16. Receipts used for the above redemption cannot be used in conjunction with Lee Gardens Points registration.
17. Customers must redeem the offers in person. Redemption by shop staff or third parties on behalf of customers will not be accepted.
18. Staff from shops at Lee Garden One, Lee Garden Two, Lee Garden Three, Lee Garden Five, Lee Garden Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue or the Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road) are NOT eligible to participate in these offers.
19. Gift Redemption Vouchers are issued by the designated merchants, and are only valid at Lee Gardens designated stores. Merchants' Terms & Conditions apply. For more information, please contact designated merchants. The designated merchants assume all responsibility for any customer enquiries, claims or complaints whatsoever relating to the Gift Redemption Vouchers.
20. The above redemption cannot be used in conjunction with other Lee Gardens Area promotional offers, except **parking promotions and Kids Rewards Piggy e-Stamp Redemption**.
21. The Gift Redemption Vouchers are valid for one-time use only.
22. The Gift Redemption Vouchers cannot be altered or exchanged for cash or other certificates of any value, or other goods, services or products.
23. If customers wish to refund any items purchased under any receipts that are used to collect the Gift Redemption Vouchers/Fortune Gifts, the relevant Gift Redemption Vouchers/Fortune Gifts must be returned to designated concierge counters which are located at 1/F Hysan Place, 1/F Lee Theatre Plaza and G/F Lee Garden One (open daily between 11:00am-10:30pm). Club Avenue members may return shopping offers at Club Avenue lounge on 3/F Lee Garden One or Club Avenue Service Counter on G/F Lee Garden One (open from 12pm to 8pm). Returns of the Gift Redemption Vouchers/Fortune Gifts will only be processed once and are irreversible.
24. Returns of the Gift Redemption Vouchers/Fortune Gifts are only accepted within the promotion period.
25. No return and refund will be accepted by Hysan Marketing Services Limited and the respective merchant if the redeemed shopping offers have been lost, damaged or consumed, opened, or stolen, or if the designated products have been redeemed using the Gift Redemption Vouchers and Hysan Marketing Services Limited shall not be liable for these incidents. Damaged, scanned or photocopied or non-original Gift Redemption Vouchers will not be accepted. Hysan Marketing Services Limited reserves the right to determine the validity, authenticity and acceptability of the Gift Redemption Vouchers.
26. Customers must return their Gift Redemption Vouchers/Fortune Gifts in person. Returns by shop staff or third parties on behalf of shoppers will not be accepted.
27. The refund procedure for any purchased items is subject to the specific terms and conditions of respective merchants. Hysan Marketing Services Limited does not guarantee and is not responsible for any refund services from merchants. For details, please refer to their terms and conditions or contact the merchant directly.
28. Hysan Marketing Services Limited reserves the right to end or extend the above redemption programme and/or to modify, revise or change any of these terms and conditions at any time, without any prior notice and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right of final decision in the case of any dispute.
29. No person other than the customer and Hysan (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.

30. Each member has confirmed that he/she has read, understood and accepted the Hysan Group's Privacy Policy Statement (available at www.hysan.com.hk/privacy-policystatement/) and the Personal Information Collection Statement during the membership registration. Each Member also agrees to Hysan's use of his/her personal data in the manner and for the purposes described in the Privacy Policy Statement and the Personal Information Collection Statement. Hysan (including its agents) may require customers to provide proof of identity or other items of personal information, including but not limited to an individual's name and bank/credit card numbers, for the purpose of processing the gift redemption and/or return, to verify the cardholder's eligibility or the validity or authenticity of the receipts, and/or for internal administration and auditing purposes. If the member refuses to provide the relevant information, Hysan reserves the right to not process the redemption and/or return.
31. The customer has the right to request access to his/her personal data held by Hysan and to request a correction of any personal data that is incorrect. Hysan has the right to charge a reasonable fee for processing and complying with a data access request. Requests to access or correct a customer's personal data, or enquiries about the policies and practices of Hysan in relation to personal data, should be made in writing to data.officer@hysan.com.hk.
32. In the case of any conflict or inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Gift Redemption Vouchers Terms & Conditions of “Sweet Quartet” Chocolate – 4 pieces” (The Peninsula Boutique); “CNY Pudding” (West Villa Restaurant); “CNY Red Wine Set” (ENOTECA); and “CNY Abalone “Lo Hei” & Peking Duck Set for 4” (Duckee)

1. This Gift Redemption Voucher is valid at Lee Gardens Area designated stores only.
2. Please refer to the redemption period stated on the front of this Gift Redemption Voucher. Customer must bring this Gift Redemption Voucher to the designated store to collect the designated products in person within the designated period. This Gift Redemption Voucher will expire and become invalid after its redemption period. No delivery will be provided. Customer shall not have any complaint, claim exchange, refund, compensation whatsoever if this Gift Redemption Voucher is expired, invalid, unredeemed or unused. Please contact the individual merchant for shop business hours.
3. This Gift Redemption Voucher is valid for a single use only and redeem one set of designated product.
4. Individual merchant’s terms & conditions apply. For this Gift Redemption Voucher usage details, please contact the respective merchant.
5. This Gift Redemption Voucher is not eligible for points registration or redemption of any cash coupons/gifts/free parking offers by the Lee Gardens Area.
6. This Gift Redemption Voucher cannot be altered and is not refundable nor redeemable for cash, discount points from other promotions, or other coupons or certificates of any value. No change will be given.
7. This Gift Redemption Voucher will not be replaced if lost, damaged or stolen, Damaged, scanned or photocopied Gift Redemption Voucher will not be accepted by the designated issuing merchants.
8. Gift Redemption Vouchers are issued by designated merchants, and are only valid at Lee Gardens stores. Merchants’ Terms & Conditions apply. For more information, please contact designated merchants. The designated merchants assume all responsibility for any customer enquiries, claims or complaints whatsoever relating to the Gift Redemption Vouchers.
9. The designated products are provided by the designated vendor/restaurant, which is solely responsible for any enquiry, claim, complaint, liability, and obligation whatsoever relating to the designed products provided. Members should contact the designated vendor/restaurant immediately and directly in case there are issues with the designated products.
10. Hysan Marketing Services Limited and the designated merchants reserve the right to amend or vary the terms and conditions of the Lee Gardens CNY Shopper Promotion and the Gift Redemption Vouchers respectively without prior notice. The website version of the Terms & Conditions shall prevail.
11. In the case of any dispute, the decision of Hysan Marketing Services Limited will be final and binding.

Gift Redemption Vouchers Terms & Conditions of “Poon Choi and CNY Cakes Set” (West Villa Restaurant)

1. This Gift Redemption Voucher is valid at Lee Gardens Area designated stores only.
2. Please refer to the redemption period stated on the front of this Gift Redemption Voucher, and visit www.fortunedeleevery.com or contact designated Customer Service Hotline 9381 3194 to complete the redemption, pre-order and delivery arrangement. Customer must insert the Promotion Code on this Gift Redemption Voucher when using www.fortunedeleevery.com. This Gift Redemption Voucher must be redeemed within the designated period and become invalid after its redemption period. Customer shall not have any complaint claim exchange refund compensation whatsoever if this Gift Redemption Voucher is expired, invalid, unredeemed or unused. Vendor’s terms and conditions apply. The abovementioned website is provided and operated by our third party vendor, which is solely responsible for any enquiry, claim, complaint, liability, and obligation whatsoever relating to the website. Members should contact the vendor immediately and directly in case there are any issues with the website/delivery.
3. Each Gift Redemption Voucher and Promotion Code can redeem one set of designated product only. Only one-time free delivery service will be provided for each set of designated product. Our third party vendor will deliver the designated products according to the information given by the customer. Hysan Marketing Services Limited has no control over the preparation/delivery of the designated products by the relevant vendor/restaurant and cannot guarantee the timeliness/availability of the delivery/designated products.
4. The designated products are provided by the designated vendor/merchant, which is solely responsible for any enquiry, claim, complaint, liability, and obligation whatsoever relating to the designated products provided. Members should contact the designated vendor/restaurant immediately and directly in case there are issues with the designated products.
5. This Gift Redemption Voucher is valid for a single use only and redeem one set of designated product.
6. Individual merchant’s terms & conditions apply. For this Gift Redemption Voucher usage details, please contact the respective merchant.
7. This Gift Redemption Voucher is not eligible for points registration or redemption of any cash coupons/gifts/free parking offers by the Lee Gardens Area.
8. This Gift Redemption Voucher cannot be altered and is not refundable nor redeemable for cash, discount points from other promotions, or other coupons or certificates of any value. No change will be given.
9. This Gift Redemption Voucher will not be replaced if lost, damaged or stolen, and damaged, scanned or photocopied Gift Redemption Voucher will not be accepted by the designated issuing merchants.
10. Gift Redemption Vouchers are issued by designated merchants, and are only valid at Lee Gardens stores. Merchants’ Terms & Conditions apply. For more information, please contact designated merchants. The designated merchants assume all responsibility for any customer enquiries, claims or complaints involving the validity or use of the Gift Redemption Vouchers.
11. Hysan Marketing Services Limited reserves the right to amend or vary these terms and conditions without prior notice. The website version Terms & Conditions shall prevail.
12. In the case of any dispute, the decision of Hysan Marketing Services Limited will be final and binding.