

Terms and Conditions for purchase of Merchant e-Vouchers

1. The promotion period is from 9 April 2021 while stocks last.
2. Merchant e-Vouchers can be purchased from 10:00 am to midnight daily during the promotion period.
3. Customers must download the Lee Gardens App and register as Lee Gardens Club Members to purchase and use Merchant e-Vouchers.
4. Each Lee Gardens Club Member can purchase a maximum of two (2) Merchant e-Vouchers for the same merchant per day.
5. Purchases of Merchant e-Vouchers cannot be changed, cancelled or refunded once placed.
6. Merchant e-Vouchers are available with daily quotas and on a first-come, first-served basis while stocks last. The offer will be terminated accordingly without prior notice.
7. The expiry date for the Merchant e-Vouchers for dining outlets is 15 May 2021. The expiry date for the Merchant e-Vouchers for beauty & service merchants is 31 May 2021.
8. Merchant e-Vouchers are issued by and valid at the designated merchants only. Merchant Terms & Conditions apply. For details, please refer to the full Terms & Conditions on the Lee Gardens App. The designated merchants shall be fully responsible for any enquiries, claims, and complaints whatsoever by customers regarding the the Merchant e-Vouchers. Members should contact the designated merchants immediately and directly if they have any issues/enquiries with the Merchant e-Vouchers.
9. Merchant e-Vouchers are stored in "My Wallet" section on the Lee Gardens App. Merchant e-Vouchers will become invalid after the expiry date, and the offer will be terminated accordingly. No refund or cash exchange or compensation whatsoever will be given for any expired or unredeemed or unused Merchant e-Vouchers.
10. Merchant e-Vouchers cannot be altered, transferred, or exchanged for cash or other certificates of any value. No change or refund will be given when using Merchant e-Vouchers.
11. Customers must use Merchant e-Vouchers in person at the issuing designated merchants in the Lee Gardens Area.
12. Each Merchant e-Voucher is valid for a single use only. A maximum of ten (10) Merchant e-Vouchers held by the same Lee Gardens Club member (under a single Lee Gardens Club Member ID) can be used per transaction per merchant.
13. Purchases of Merchant e-Vouchers are not eligible for points registration or redemption of any cash coupons/gifts/free parking offers. For transactions made using a Merchant e-Voucher, the eligible net spending after the value of the Merchant e-Voucher is deducted may be used to register points or redeem Lee Gardens parking offers/shopping rewards (if applicable) on the same day of spending. Terms and Conditions apply.
14. Merchant e-Vouchers cannot be used in conjunction with Lee Gardens Area Gift e-Certificates, Gift Certificates, e-Coupons or Coupons.
15. Merchant e-Vouchers will be delivered to customers via SMS. Internet access and a smartphone (iOS or Android) with the Lee Gardens App installed are required to access the Merchant e-Vouchers.
16. A Club Avenue member is required to register as a Lee Gardens Club member to purchase Merchant e-Voucher(s), whereas the member can access and use the Merchant e-Voucher(s) via Lee Gardens Mobile App or Club Avenue Mobile App.
17. The online transactions are processed via a third-party payment service provider. Only eligible credit cards are accepted (Visa/Master credit cards only). By purchasing Merchant e-Vouchers, customers shall be deemed to have agreed and accepted that the transactions are subject to the Terms & Conditions of the payment service provider; customers' credit card information will be collected, processed, and kept by the payment service provider; customers are solely and exclusively responsible for any losses or liability incurred or sustained by

customers in making the credit card transactions; and Hysan Marketing Services Limited shall not be responsible for any losses or liability in any event.

18. The promotion period to redeem "Weekday Surprises" is from 12 April to 31 May, 2021, both dates inclusive (Mondays to Fridays only, excluding Public Holidays, while stocks last). Customers will receive a Buy-One-Get-One-Free offer from designated merchants upon using Merchant e-Vouchers to make purchases in the promotion period. Upon using the Merchant e-Voucher, the surprise offer will be delivered to customers via the "My Rewards" section of the Lee Gardens App in the form of an e-Coupon. Offers are available on a first-come, first-served basis while stocks last. Each member is limited to receive the offer once per day only. The offer will be terminated accordingly without prior notice. All offers are delivered in the designated order and date, with no selection allowed. The offer cannot be changed, cancelled, returned, or exchanged for cash or other services or products. Terms & Conditions apply. Please refer to the details on the e-Coupon via "My Rewards" or contact the shop staff directly.
19. "Power Up Buy More, Earn More" reward is available on designated Flash Sale Dates only. Daily quota applies and offers are available on a first-come, first-served basis while stocks last. The offer will be terminated accordingly without prior notice. Customer will receive 2 pieces of HK\$50 Lee Gardens Dining e-Coupon (worth HK\$100) upon a single purchase of 4 pcs of Merchant e-Vouchers. Dining e-Coupons are valid at [designated restaurants](#) in the Lee Gardens Area only. The shop list and information are subject to change without prior notice. All Dining e-Coupons require designated spending after all other coupons or promotional offers have been deducted and cannot be used in conjunction with Power Up Merchant e-Vouchers, other Lee Gardens Area Coupons or e-Coupons. Only ONE Dining e-Coupon can be used per transaction. The offer cannot be changed, cancelled, or exchanged for cash or other services or products. Terms & Conditions apply. Please refer to the details on the e-Coupon or contact the shop staff directly.
20. Customers are responsible for ensuring they have provided their correct mobile phone numbers, have properly installed the Lee Gardens App, and have internet access. Hysan Marketing Services Limited shall not be responsible for non-delivery of any Merchant e-Voucher or surprise offers arising from wrong information provided by customers or malfunctioning of the Lee Gardens App or internet access, or for any reason, and any relevant Merchant e-Vouchers or surprise offers will not be reissued.
21. Hysan Marketing Services Limited reserves the right to end or extend the above programme and/or to modify, revise or change any of these Terms & Conditions at any time, without any prior notice and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right of final decision in the case of any dispute.
22. No person other than the customer and Hysan (including its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provisions of these Terms & Conditions.
23. Each member confirms that they have read, understood and accepted the Hysan Group's Privacy Policy Statement (available at www.hysan.com.hk/privacy-policy-statement) and the Personal Information Collection Statement during their membership registration. Each member also agrees to Hysan's use of their personal data in the manner and for the purposes described in the Privacy Policy Statement and the Personal Information Collection Statement. Hysan (including its agents) may require customers to provide proof of identity or other items of personal information, including but not limited to an individual's name and bank/credit card numbers, for the purpose of processing the offers, to verify the cardholder's eligibility or the validity or authenticity of the spending, and/or for internal administration and auditing purposes. If a member refuses to provide the relevant information, Hysan reserves the right to not process the redemption and/or offer.
24. Customers have the right to request access to their personal data held by Hysan and to request a correction of any personal data that is incorrect. Hysan has the right to charge a reasonable fee for processing and complying with a data access request. Requests for access or correction of a customer's personal data, or enquiries about Hysan's policies and practices in relation to personal data, should be made in writing to data.officer@hysan.com.hk.
25. In the case of any conflict or inconsistency between the English and Chinese versions of these Terms & Conditions, the English version shall prevail.

Terms and Conditions for Use of Merchant e-Vouchers (Phase 1 Designated Dining Merchants)

1. The expiry date for each Dining Merchant e-Voucher is 15 May 2021.
2. Expired Merchant e-Vouchers will not be accepted. Expired, unused and unredeemed Merchant e-Vouchers will not be extended, refunded or exchanged for cash.
3. A maximum of ten (10) Merchant e-Vouchers held by one Lee Gardens Club member (under a single Lee Gardens Club Member ID) can be used per transaction per merchant.
4. Customers cannot request the merchant to split the bill.
5. Each Merchant e-Voucher is valid for a single use only.
6. Merchant e-Vouchers are applicable to dine-in only and do not apply to take-away orders (if applicable), and may not be valid for banquets at some dining outlets. Some merchants may not allow Merchant e-Vouchers to be used in conjunction with other promotional offers. Individual dining outlet Terms & Conditions apply. For details, please contact the respective merchant. Designated merchants shall be fully responsible for all enquiries, claims and complaints whatsoever by customers regarding the Merchant e-Vouchers. Members should contact the designated merchant immediately and directly in case there are any issues/enquiries with the Merchant e-Vouchers.
7. Merchant e-Vouchers are only valid at the designated issuing merchants specified during purchase, and must be redeemed in person at the issuing designated merchants. Merchant e-Vouchers must be presented before payment, and cannot be applied retroactively.
8. Merchant e-Vouchers cannot be altered, transferred, or exchanged for cash or other certificates of any value. No change or refund will be given when using Merchant e-Vouchers.
9. Merchant e-Vouchers cannot be used in conjunction with Lee Gardens Area Gift e-Certificates, Gift Certificates, Discount e-Coupons, or Discount Coupons.
10. Merchant e-Vouchers are not valid for purchasing merchant coupons, cash coupons, gift cards or for stored-value card top-ups.
11. Merchants will not issue refunds for transactions conducted using a Merchant e-Voucher.
12. Purchases of Merchant e-Vouchers are not eligible for points registration or redemption of any cash coupons/gifts/free parking offers. For transactions using a Merchant e-Voucher, the eligible net spending after the value of the Merchant e-Voucher is deducted may be used to register points or redeem Lee Gardens parking offers/shopping rewards (if applicable) on the same day of spending. Terms & Conditions apply.
13. Merchant e-Vouchers will be delivered to customers via SMS. Internet access and a smartphone (iOS or Android) with the Lee Gardens App installed are required to access the Merchant e-Vouchers.
14. Customers are responsible for ensuring they have provided their correct mobile phone numbers, have properly installed the Lee Gardens App, and have internet access. Hysan Marketing Services Limited shall not be responsible for non-delivery of any Merchant e-Voucher or surprise offers arising from wrong information provided by customers, malfunctioning of the Lee Gardens App or internet access, or for any reason, and any relevant Merchant e-Vouchers or surprise offers will not be re-issued.
15. Merchant e-Vouchers will not be replaced if lost, damaged or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Designated merchants will not accept damaged, scanned or photocopied Merchant e-Vouchers.
16. For enquiries, please call our Concierges: (852) 2907 5227 (Lee Garden One to Six) / (852) 2886 7222 (Hysan Place) / (852) 2886 7302 (Lee Theatre Plaza).
17. Hysan Marketing Services Limited reserves the right to end or extend the above programme and/or to modify, revise or change any of these Terms & Conditions at any time, without any prior notice, and without incurring

any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right of final decision in the case of any dispute.

18. No person other than the customer and Hysan (including its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms & Conditions.
19. Hysan Marketing Services Limited reserves the right to revise these Terms & Conditions without prior notice.
20. In the case of any conflict or inconsistency between the English and Chinese versions of these Terms & Conditions, the English version shall prevail.

Terms and Conditions for Use of Merchant e-Vouchers (Phase 2 Designated Beauty & Service Merchants)

1. The expiry date for each Merchant e-Voucher is **31 May 2021**.
2. Expired Merchant e-Vouchers will not be accepted. Expired, unused and unredeemed Merchant e-Vouchers will not be extended, refunded or exchanged for cash.
3. A maximum of ten (10) Merchant e-Vouchers held by one Lee Gardens Club member (under a single Lee Gardens Club Member ID) can be used per transaction per merchant.
4. Customers cannot request the merchant to split the bill.
5. Each Merchant e-Voucher is valid for a single use only.
6. Some merchants may not allow Merchant e-Vouchers to be used in conjunction with other promotional offers. Individual dining outlet Terms & Conditions apply. For details, please contact the respective merchant. Designated merchants shall be fully responsible for all enquiries, claims and complaints whatsoever by customers regarding the Merchant e-Vouchers. Members should contact the designated merchant immediately and directly in case there are any issues/enquiries with the Merchant e-Vouchers.
7. Merchant e-Vouchers are only valid at the designated issuing merchants specified during purchase, and must be redeemed in person at the issuing designated merchants. Merchant e-Vouchers must be presented before payment, and cannot be applied retroactively.
8. Merchant e-Vouchers cannot be altered, transferred, or exchanged for cash or other certificates of any value. No change or refund will be given when using Merchant e-Vouchers.
9. Merchant e-Vouchers cannot be used in conjunction with Lee Gardens Area Gift e-Certificates, Gift Certificates, Discount e-Coupons, or Discount Coupons.
10. Merchant e-Vouchers are not valid for purchasing merchant coupons, cash coupons, gift cards or for stored-value card top-ups.
11. Merchants will not issue refunds for transactions conducted using a Merchant e-Voucher.
12. Purchases of Merchant e-Vouchers are not eligible for points registration or redemption of any cash coupons/gifts/free parking offers. For transactions using a Merchant e-Voucher, the eligible net spending after the value of the Merchant e-Voucher is deducted may be used to register points or redeem Lee Gardens parking offers/shopping rewards (if applicable) on the same day of spending. Terms & Conditions apply.
13. Merchant e-Vouchers will be delivered to customers via SMS. Internet access and a smartphone (iOS or Android) with the Lee Gardens App installed are required to access the Merchant e-Vouchers.
14. Customers are responsible for ensuring they have provided their correct mobile phone numbers, have properly installed the Lee Gardens App, and have internet access. Hysan Marketing Services Limited shall not be responsible for non-delivery of any Merchant e-Voucher or surprise offers arising from wrong information provided by customers, malfunctioning of the Lee Gardens App or internet access, or for any reason, and any relevant Merchant e-Vouchers or surprise offers will not be re-issued.
15. Merchant e-Vouchers will not be replaced if lost, damaged or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Designated merchants will not accept damaged, scanned or photocopied Merchant e-Vouchers.
16. For enquiries, please call our Concierges: (852) 2907 5227 (Lee Garden One to Six) / (852) 2886 7222 (Hysan Place) / (852) 2886 7302 (Lee Theatre Plaza).
17. Hysan Marketing Services Limited reserves the right to end or extend the above programme and/or to modify, revise or change any of these Terms & Conditions at any time, without any prior notice, and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right of final decision in the case of any dispute.
18. No person other than the customer and Hysan (including its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms & Conditions.
19. Hysan Marketing Services Limited reserves the right to revise these Terms & Conditions without prior notice.
20. In the case of any conflict or inconsistency between the English and Chinese versions of these Terms & Conditions, the English version shall prevail.

Terms and Conditions of Use for Power Up Buy More, Earn More Lee Gardens Area Dining e-Coupon

1. The expiry date for this e-Coupon is **31 May 2021**. Expired e-Coupon will not be accepted. Expired, unused and unredeemed e-Coupon will not be extended, refunded or exchanged for cash.
2. This e-Coupon must be used physically at the [designated restaurants](#) in the Lee Gardens Area. The acceptance list is subject to change without prior notice. The website version of the acceptance list shall prevail.
3. One HK\$50 e-Coupon can be used upon net spending of HK\$100 in a single transaction after applying all coupons or offers.
4. Only **ONE** e-Coupon can be used per transaction.
5. This e-Coupon cannot be used in conjunction with Power Up Merchant e-Vouchers, other Lee Gardens Area Coupons or e-Coupons.
6. Each e-Coupon is valid for a single use only.
7. The e-Coupon cannot be altered or transferred, or exchanged for cash or other certificates of any value. No change or refund will be given when using e-Coupon. No exchanges or refunds will be provided once the e-Coupon is used.
8. The e-Coupon is applicable to dine-in only and do not apply to take-away orders (if applicable).
9. Each transaction/table can only use e-Coupon(s) held by one Lee Gardens Club member (under a single Lee Gardens Club Member ID). Customers cannot request that the merchant split the bill for the use of e-Coupon(s).
10. Designated merchants shall be fully responsible for all enquiries, claims and complaints whatsoever by customers regarding the validity or use of e-Coupons.
11. The e-Coupons are not valid for purchasing merchant coupons, cash coupons, gift cards or for stored-value card top-ups.
12. Merchants will not issue refunds for transactions conducted using an e-Coupon.
13. This e-Coupon must be presented before payment. The offer will not be applied retroactively.
14. This e-Coupon is not eligible for points registration or redemption of any cash coupons/gifts/free parking offers by the Lee Gardens Area. For transactions using an e-Coupon, the eligible net spending after the value of the e-Coupon is deducted may be used to register points or redeem Lee Gardens parking offers / shopping rewards (if applicable) on the same day of spending. Terms and Conditions apply.
15. The e-Coupon will be delivered to customers via SMS. Internet access and a smartphone (iOS or Android) with the Lee Gardens App installed are required to access the e-Coupon.
16. Customers are responsible for ensuring they have provided their correct mobile phone numbers and have properly installed the Lee Gardens App and have internet access. Hysan Marketing Services Limited shall not be responsible for non-delivery of any e-Coupon arising from customer-provided wrong information or malfunctions of the Lee Gardens App or Internet access, or for any reason, and any relevant e-Coupon will not be re-issued.
17. The e-Coupon will not be replaced if lost, damaged or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Designated retailers and dining outlets will not accept damaged, scanned or photocopied e-Coupons.
18. For enquiries, please call our Concierges: (852) 2907 5227 (Lee Garden One to Six) / (852) 2886 7222 (Hysan Place) / (852) 2886 7302 (Lee Theatre Plaza).
19. Hysan Marketing Services Limited reserves the right to end or extend the above programme and/or to modify, revise or change any of these terms and conditions at any time, without any prior notice and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right of final decision in the case of any dispute.
20. No person other than the customer and Hysan (including its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
21. Hysan Marketing Services Limited reserves the right to revise these terms and conditions without prior notice.
22. In the case of any conflict or inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.