

Lee Gardens Mid-Autumn Shopping Rewards Terms & Conditions

- The promotion period to redeem “Lee Gardens Mid-Autumn Shopping Rewards” is from 1 September 2021 to 21 September 2021, both dates inclusive. Customers may receive the below shopping rewards upon designated same-day spending via electronic payment (credit card / debit card / UnionPay card / EPS / credit card cash dollar / Alipay / Apple Pay / Google Pay / Samsung Pay / WeChat Pay) at designated locations of the Lee Gardens Area (including Lee Garden One to Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE) or Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road)). Details are as follows:

Period	Designated Spending Locations	Same-day spending by electronic payment (Maximum 2 original machine-printed receipts)	Shopping Rewards#
10/9/2021 - 21/9/2021	Restaurants in the Lee Gardens Area	HK\$1,000+	A Lantern DIY Pack
1/9/2021 - 20/9/2021	Lee Gardens Area (Lee Garden One-Six / Hysan Place / Lee Theatre Plaza / Leighton Centre / One Hysan Avenue / Lee Gardens Neighbourhood)	HK\$10,000+	The Peninsula Mini Egg Custard Mooncake - 4 pieces (1 box)
		HK\$30,000+	The Peninsula Constellation Mooncake Gift Box (1 box)

- “Lee Gardens Mid-Autumn Shopping Rewards” is exclusive for Lee Gardens members only (Club Avenue members and Lee Gardens Club members). Customers can download Lee Gardens App and register as Lee Gardens Club member to redeem “Lee Gardens Mid-Autumn Shopping Rewards”.
- Receipts from Apple, Challenger, pop-up stores or pop-up bazaars at G/F (Kai Chiu Road) Hysan Place, the 1/F Atrium at Hysan Place and the G/F Piazza at Lee Theatre Plaza **will NOT be accepted**.
- All offers are available on a first-come, first-served basis while stocks last, and the redemption will be terminated accordingly without prior notice. All offers may vary over time and can only be redeemed in the designated order with no selection allowed.
- The Peninsula Mini Egg Custard Mooncake - 4 Pieces and The Peninsula Constellation Mooncake Gift Box are given out in the form of redemption vouchers, shoppers must redeem them at designated locations within the designated period. Rewards and their use are subject to specific terms and conditions. For details, please refer to the terms and conditions on the vouchers.
- The Lantern DIY Pack will be delivered to customers digitally, via the My Wallet function in the Lee Gardens App. A smartphone (iOS, Android) with the Lee Gardens App and internet access is required to access the Voucher(s)/e-Coupons.
- The designated products are provided by the designated vendors/restaurants, which are solely responsible for any enquiry, claim, complaint, liability, and obligation whatsoever relating to the designated products provided. Members should contact the designated vendors/restaurants immediately and directly in case there are any issues with the designated products.
- Each original same-day single machine-printed receipt with matching electronic payment sales slip** can only be used once for gift redemption, and no exchange will be available afterwards. Hysan Marketing Services Limited reserves the right to photocopy receipt(s) and payment sales slip(s) for verification purposes.
- The redemption is valid only for electronic payments by credit card, debit card, UnionPay card, EPS, credit card cash dollar, Alipay, Apple Pay, Google Pay, Samsung Pay and WeChat Pay. **Other modes of payment, including cash, Octopus card, cash coupons, merchant stored-value cards or membership points, mall or merchant coupons will NOT be accepted.** Hysan Marketing Services Limited reserves the right to request Alipay, Apple Pay, Google Pay, Samsung Pay and WeChat Pay users open the corresponding mobile apps for photo record and verification purposes.
- The original same-day machine-printed receipts and corresponding matching electronic payment sales slips issued **by designated location and shops** in the Lee Gardens Area (Lee Garden One - Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE), or Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road)) must be presented in person at the designated counters **on the same day as purchase. Only redemption on the day of spending is accepted**, except where the relevant sales transaction takes place after 10:15pm, entitling the shopper to redeem the rewards on the next day (except the last day of the promotion). The designated counters are the concierges located at 1/F Hysan Place, 1/F Lee Theatre Plaza and G/F Lee Garden One, which are open daily between 11:00am-10:30pm.

11. Club Avenue members can redeem the offers at the members-only Club Avenue lounge on 3/F Lee Garden One or Club Avenue Service Counter on G/F Lee Garden One (open from 12:00pm –8:00pm daily) on the same day as purchase. Only redemption on the day of spending is accepted, except where the relevant sales transaction takes place after 7:45pm, entitling the shopper to redeem the rewards on the next day (except the last day of the promotion).
12. Each customer may redeem no more than 5 sets of rewards each time.
13. Cancelled, refunded, exchanged or derived from an exchange, forged, fraudulent and unsettled transactions will NOT be accepted. The following transactions are excluded from redemption for this promotion: tips, utility bill payments, Octopus automatic add value service amounts or transactions, office tenant transactions, unposted/unauthorized transactions, transactions without credit card sales slips / merchant sales receipts such as online purchases, mail/fax/phone orders, internet purchases or charity donations, merchant vouchers or cash coupons, amounts deducted by using merchant or shopping mall member points, bank services, telecommunications services, car parks, stored-value cards or any value added to stored-value cards or transaction by store-value cards. Handwritten receipts, standalone credit card sales slips, reprinted or photocopied receipts, damaged receipts, deposit receipts (including partially or fully paid), receipts for purchasing or using cash or gift vouchers / coupons / merchant e-vouchers, and bill payment receipts **will NOT be accepted**.
14. Customers must redeem the offers in person. Redemption by shop staff or third parties on behalf of customers will not be accepted.
15. Staff from shops at Lee Garden One, Lee Garden Two, Lee Garden Three, Lee Garden Five, Lee Garden Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue or the Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road) are NOT eligible to participate in these offers.
16. The shopping offers are not transferable or redeemable for cash, or other goods, services or products.
17. Gift Redemption Vouchers are issued by the designated merchants, and are only valid at Lee Gardens designated stores. Merchants' Terms & Conditions apply. For more information, please contact designated merchants. The designated merchants assume all responsibility for any customer enquiries, claims or complaints whatsoever relating to the Gift Redemption Vouchers.
18. Customers must register as Lee Gardens Club members to access and use the e-Coupons.
19. Participants are responsible for ensuring the proper installation of the Lee Gardens App or the internet access. Hysan shall not be responsible for non-delivery of any prize arising from any malfunctioning of the Lee Gardens App or internet access, and the relevant prize will not be re-issued.
20. Participants are responsible for ensuring they have provided their correct mobile phone numbers. Hysan Marketing Services Limited shall not be responsible for non-delivery of any prize arising from erroneous wrong information provided by the customers, and the any relevant prize will not be re-issued.
21. The above redemption cannot be used in conjunction with other Lee Gardens Area promotional offers, except **Member Lucky Draw, parking promotions and Kids Rewards Piggy e-Stamp Redemption**.
22. Receipts used for "Lee Gardens Mid-Autumn Shopping Rewards" redemption cannot be used in conjunction with Lee Gardens Club member point registration.
23. The Gift Redemption Vouchers are valid for one-time use only.
24. The Gift Redemption Vouchers cannot be altered or exchanged for cash or other certificates of any value, or other goods, services or products.
25. If customers wish to refund any items purchased under any receipts that are used to collect the Gift Redemption Vouchers, the relevant Gift Redemption Vouchers must be returned to designated concierge counters which are located at 1/F Hysan Place, 1/F Lee Theatre Plaza and G/F Lee Garden One (open daily between 11:00am-10:30pm). Club Avenue members may return shopping offers at Club Avenue lounge on 3/F Lee Garden One or Club Avenue Service Counter on G/F Lee Garden One (open from 12pm to 8pm). Returns of the Gift Redemption Vouchers will only be processed once and are irreversible.
26. Returns of the Gift Redemption Vouchers are only accepted within the promotion period.
27. No return and refund will be accepted by Hysan Marketing Services Limited and the respective merchant if the redeemed shopping offers have been lost, damaged or consumed, opened, or stolen, or if the designated products have been redeemed using the Gift Redemption Vouchers and Hysan Marketing Services Limited shall not be liable for these incidents. Damaged, scanned or photocopied or non-original Gift Redemption Vouchers will not be accepted. Hysan Marketing Services Limited reserves the right to determine the validity, authenticity and acceptability of the Gift Redemption Vouchers.
28. Customers must return their Gift Redemption Vouchers in person. Returns by shop staff or third parties on behalf of shoppers will not be accepted.
29. The refund procedure for any purchased items is subject to the specific terms and conditions of respective merchants. Hysan Marketing Services Limited does not guarantee and is not responsible for any refund services from merchants. For details, please refer to their terms and conditions or contact the merchant directly.

30. Hysan Marketing Services Limited reserves the right to end or extend the above redemption programme and/or to modify, revise or change any of these terms and conditions at any time, without any prior notice and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right of final decision in the case of any dispute.
31. No person other than the customer and Hysan (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
32. Each member has confirmed that he/she has read, understood and accepted the Hysan Group's Privacy Policy Statement (available at www.hysan.com.hk/privacy-policystatement/) and the Personal Information Collection Statement during the membership registration. Each Member also agrees to Hysan's use of his/her personal data in the manner and for the purposes described in the Privacy Policy Statement and the Personal Information Collection Statement. Hysan (including its agents) may require customers to provide proof of identity or other items of personal information, including but not limited to an individual's name and bank/credit card numbers, for the purpose of processing the gift redemption and/or return, to verify the cardholder's eligibility or the validity or authenticity of the receipts, and/or for internal administration and auditing purposes. If the member refuses to provide the relevant information, Hysan reserves the right to not process the redemption and/or return.
33. The customer has the right to request access to his/her personal data held by Hysan and to request a correction of any personal data that is incorrect. Hysan has the right to charge a reasonable fee for processing and complying with a data access request. Requests to access or correct a customer's personal data, or enquiries about the policies and practices of Hysan in relation to personal data, should be made in writing to data.officer@hysan.com.hk.
34. In the case of any conflict or inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Terms & Conditions of the Lantern DIY Pack e-Voucher

1. This e-Voucher entitles the bearer to redeem the reward at the location and time below.
Redemption Location: Sky Garden Redemption Counter, 4/F, Hysan Place
Redemption Period: 10–21 September, 2021 (12pm - 10pm)
2. This e-Voucher is valid until 21 September 2021. An expired or unused e-Voucher will not be extended nor refunded.
3. The reward can only be redeemed in the designated design and colour order with no selection allowed.
4. This original e-Voucher must be presented upon redemption. This e-Voucher can be used only once and will be surrendered at redemption.
5. This e-Voucher cannot be exchanged for cash or any other products or services.
6. This e-Voucher cannot be refunded nor replaced if lost or damaged. Photocopies or screen captures of this e-Voucher will not be accepted.
7. This e-Voucher will be invalid if found defaced or altered.
8. All pictures shown are for reference only.
9. The designated products are provided by the designated vendor, which is solely responsible for any enquiry, claim, complaint, liability, and obligation whatsoever relating to the designated products provided. Members should contact the designated vendor immediately and directly in case there are issues with the designated products.
10. Hysan provides no warranties or representations with respect to the quality and/or merchantability of the reward. The designated vendor shall be fully responsible for any product warranties, maintenance or repair and/or any enquiries, claims, or complaints whatsoever by the Members in relation thereto. Any disputes arising from the reward shall be resolved solely between the Members and the relevant vendor, for which Hysan accepts no responsibility or liability whatsoever. Customers should contact the designated vendor immediately and directly if there are issues with the designated products/reward.
11. Hysan Marketing Services Limited and the respective vendor reserve the right to end or extend the above redemption programme and/or to modify, revise or change any of these terms and conditions at any time without any prior notice and without incurring any liability to any party whatsoever. In case of any disputes, the decisions of Hysan Marketing Services Limited and the designated vendor shall be final.

Terms & Conditions of The Peninsula Gift Redemption Vouchers

1. This voucher entitles the bearer to redeem one set of designated shopping reward at The Peninsula Pop-up Boutique, 1/F, Hysan Place, No. 500 Hennessy Road, Causeway Bay, Hong Kong.
2. This voucher is valid until 21 September, 2021. An expired or unused voucher will not be extended nor refunded.
3. The original of this voucher must be presented upon redemption. This voucher can be used once only and will be surrendered at redemption.

4. This voucher cannot be exchanged for cash or any other products or services.
5. This voucher cannot be refunded nor replaced if lost or damaged. Photocopy of this voucher will not be accepted.
6. This voucher will be invalid if found defaced or altered.
7. This voucher is not for resale.
8. Unless stipulated by law, Hysan Marketing Services Limited shall not be liable in any way to any person for any personal injury, loss or damage (whether directly, indirectly or otherwise) arising from the use of the redeemed gift.
9. In case of dispute, the decision of Hysan Marketing Services Limited and Peninsula Merchandising Limited shall remain final.