Hysan 希慎

Terms and Conditions of Free Parking Privilege

1. The promotion period to redeem Free Parking Privilege is from 22 May 2024 until further notice. Customers may enjoy the below free parking privilege upon meeting designated same-day spending requirements by electronic payment or Octopus Card at designated locations of Lee Gardens Area (including Lee Garden One to Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE) or Lee Garden Neighbourhood (25 Lan Fong Road or 12 Pak Shaf Road)). Customer must become members of the Lee Gardens Membership Programme and download the Lee Gardens App to enjoy the free parking privileges. Customers may upload a maximum of 2 sets of same-day original machine-printed purchase receipt(s) with matching electronic payment sales slip(s). hy! members must upload the receipt with minimum spending amount of HK$100. Customers should ensure that the total spending amount meets the required threshold for free parking privilege redemption. Details are as follows:

Parking Location	Mon-Thur (except Public Holidays)		Fri, Sat, Sun & Public Holidays	
	Minimum Spending*	Free Parking	Minimum Spending*	Free Parking
Leighton Centre Car Park	HK$200	3 Hours	HK$300	3 Hours
Lee Garden One Car Park	HK$400		HK$600	
Lee Garden Two Car Park				
Lee Garden Three Car Park				
Hysan Place Car Park				

* Maximum of 2 sets of same day machine-printed receipts with matching electronic payment sales slips.

2. Each original same-day single machine-printed receipt with matching electronic payment sales slip can only be used once for free parking redemption. Hysan Marketing Services Limited reserves the right to photocopy receipt(s) and payment sales slip(s) for verification purposes.
3. The redemption is valid only for payments made by Octopus card or other electronic payments including credit card, debit card, UnionPay card, EPS, Credit card cash dollar, Alipay, Apple Pay, Google Pay, Samsung Pay, WeChat Pay and Union Pay App. Customers may also use their Lee Gardens Points for free parking redemption. Other modes of payment, including cash, cash coupons, merchant stored-value cards, mall or merchant coupons will NOT be accepted. Hysan Marketing Services Limited reserves the right to request users of Alipay, Apple Pay, Google Pay, Samsung Pay, WeChat Pay and Union Pay App to open the corresponding mobile apps for photo record and verification purposes, if necessary.
4. To qualify for free parking redemption, customers must upload a maximum of 2 sets of original same-day electronic receipts (which indicate that transaction is made by electronic payment or Octopus Card) and corresponding matching electronic payment sales slips to the Lee Gardens App on the same day of purchase. The electronic payment sales slips should be issued by designated retail shops, restaurants or fitness centres at designated location in the Lee Gardens Area (Lee Garden One - Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE), or Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road)).. Expired receipts will not be accepted.
5. Cancelled, refunded, exchanged or derivative transactions resulting from exchanges, forged, fraudulent or unsettled transactions will NOT be accepted. Transaction is not applicable to tips, utility bill payments, Octopus automatic add value service amount, office tenant transaction, unposted/ unauthorized or any transactions without credit card sales slips／ merchant sales receipts such as online purchases, mail/fax/phone orders, internet purchase or charity donations, merchant vouchers or cash coupons, bank services, telecommunications services, car parks, stored-value cards or any value added to or transactions by stored-value cards. Handwritten receipts, standalone credit card sales slips, reprinted or photocopied receipts, damaged receipts, receipts for purchasing or using cash or gift vouchers／ coupons, bill payment receipts, receipts for any value added to stored-value cards will NOT be accepted.
6. Receipts issued at Challenger, pop-up stores or pop-up bazaars at 1/F Atrium of Hysan Place, G/F (Kai Chiu Road) of Hysan Place and G/F Piazza of Lee Theatre Plaza will NOT be accepted for Free Parking Privilege.
7. The free parking privileges are calculated based on the actual time the vehicle enters the relevant car park.
8. The customer must redeem the free parking privilege before driving the vehicle through the carpark gate exit.
9. Free parking privilege is only applicable for parking of private motor vehicles at Lee Garden One, Lee Garden Two, Lee Garden Three, Hysan Place and Leighton Centre carparks on the day of redemption.

10. Free parking can only be redeemed once per customer per vehicle per day. The maximum number of hours of free parking per shopper (including hy! members) per day is 6 hours. Club Avenue by Lee Gardens members may enjoy a maximum of 7 hours free parking per member per vehicle each time, in the combination of membership free parking hours each time.
11. All free parking redemptions must be made via the Lee Gardens App.
12. Free parking privilege cannot be exchanged for cash or set off and cannot be used in conjunction with other car park promotion offers.
13. The free parking privilege is subject to carpark space availability and is not valid for the purpose of loading / unloading.
14. Refunds or returns of purchased items are not allowed for machine-printed receipts and electronic payment sales slips that have already been redeemed for parking privileges.
15. Additional hourly parking fee will be charged if parking time exceeds the valid designated free parking hours.
16. For the products, services and information related to this promotion which are directly sold and supplied to customers by the designated merchants, the designated merchants are solely responsible for all related obligations and liabilities.
17. The shopping offers provided will not be replaced if lost, damaged or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Damaged, scanned or photocopied e-Gift Certificate will not be accepted.
18. The free parking offers are not transferable or redeemable for cash, or other goods, services or products.
19. All parking at the relevant carparks is subject to the House Rules, the Terms and Conditions of Use & Rules and Regulations of the relevant carpark.
20. Hysan Marketing Services Ltd (including its managing agent) may require a customer to supply proof of identity or other personal information including but not limited to an individual's name, bank/credit card numbers or Octopus card numbers, for the purpose of redeeming free parking and verifying the customer's eligibility or the validity or authenticity of the spending receipts and/or for internal administration and auditing purposes. If the customer refuses to provide the relevant information, Hysan Marketing Services Ltd is not obliged to process the free parking privilege.
21. The customer has the right to request access to his/her personal data held by Hysan and request correction of any of his/her personal data which is incorrect. Hysan has the right to charge such customera reasonable fee for processing and complying with his/her data access request. Requests for access or correction of a customer’s personal data or enquiries about the policies and practices of Hysan in relation to personal data should be made in writing to data.officer@hysan.com.hk.
22. Hysan Marketing Services Ltd. reserves the absolute right to change or amend any of the above Terms and Conditionsincluding but not limited to the free parking privileges and the promotion period, at any time without prior notice and without incurring liability to any party whatsoever. Hysan Marketing Services Ltd. has the right of final decision in case of dispute.
23. In the event of any conflict or inconsistency between the Chinese and the English versions of this communication material and the above Terms and Conditions, the English version shall prevail.