

## LEE GARDENS MID-AUTUMN E-SHOP TERMS & CONDITIONS

### Purchase of Merchant Mooncake/Gift e-Vouchers

1. The promotion period is from 1 September 2020 until stocks are sold out.
2. Merchant Mooncake/Gift e-Vouchers can be purchased from 10:00 am to midnight daily.
3. All photos or information in the Lee Gardens Mid-Autumn e-Shop are provided by designated merchants and for reference only.
4. Offers are only valid at the Lee Gardens Mid-Autumn e-Shop, and only VISA, Mastercard & JCB credit card payments will be accepted.
5. Customers must bring their Merchant Mooncake/Gift e-Vouchers to the designated store to collect their designated products in person within the designated period. No delivery will be provided.
6. Merchant Mooncake/Gift e-Vouchers are issued by the designated merchants, and are only valid for the designated products at the designated merchants only. Merchant terms & conditions apply. For details, please refer to the full terms & conditions on the Lee Gardens App. Please contact the designated merchants for any enquiries relating to the Merchant Mooncake/Gift e-Vouchers, who shall also be fully responsible for any enquiries, claims, and complaints whatsoever by the customers regarding the Merchant Mooncake/Gift e-Vouchers.
7. Each Lee Gardens Club Member can purchase one (1) Flash Sale Merchant Mooncake/Gift e-Vouchers per day. There are no quotas for non-Flash Sale Merchant Mooncake/Gift e-Voucher not in Flash Sale.
8. The redemption period for each Merchant Mooncake/Gift e-Voucher varies. Please refer to the redemption period stated on each Merchant Mooncake/Gift e-Vouchers, and collect the designated products in person from the designated merchants during the redemption period. Merchant Mooncake/Gift e-Vouchers will expire and become invalid after their redemption period. Please contact individual merchant for shop business hours.
9. Purchases of Merchant Mooncake/Gift e-Vouchers and transactions with the use of Merchant Mooncake/Gift e-Vouchers are not eligible for points registration or redemption of any cash coupons/gifts/free parking offered by the Lee Gardens Area.
10. Customers must register as a Lee Gardens Club Members to purchase and use Merchant Mooncake/Gift e-Vouchers.
11. Merchant Mooncake/Gift e-Vouchers will be delivered to customers via SMS in the form of an electronic coupon. Internet access and a smartphone (iOS or Android) with the Lee Gardens App installed are required to access the Merchant Mooncake/Gift e-Vouchers.
12. Customers are responsible for ensuring that they have provided their correct mobile phone numbers, have properly installed the Lee Gardens App, and have internet access. Hysan Marketing Services Limited shall not be responsible for non-delivery of any Merchant Mooncake/Gift e-Voucher or failure of transfer to another Lee Gardens Club member arising from wrong information provided by customers, or from the malfunctioning of the Lee Gardens App, a lack of internet access or for any reason, and the relevant Merchant Mooncake/Gift e-Vouchers will not be re-issued.
13. Each Merchant Mooncake/Gift e-Voucher is valid for a single use, and can be used to collect the designated products for once only.
14. Merchant Mooncake/Gift e-Vouchers are available on a first-come, first-served basis while stocks last. The offer will be terminated accordingly without prior notice.
15. Each Merchant Mooncake/Gift e-Voucher can be transferred to one Lee Gardens Club member for once. The recipient must have registered as a Lee Gardens Club member

**in order to receive and use the Merchant Mooncake/Gift e-Vouchers. Merchant Mooncake/Gift e-Vouchers will not be returned to the sender after being sent.**

16. Merchant Mooncake/Gift e-Vouchers cannot be altered, or exchanged for cash or other certificates of any value. No change or refund will be given when using Merchant Mooncake/Gift e-Vouchers.
17. Transactions involving the use of this Merchant Mooncake/Gift e-Vouchers cannot be refunded or returned by merchants.
18. Each redemption is limited to Merchant Mooncake/Gift e-Vouchers held by the same Lee Gardens Club member (under a single Lee Gardens Club Member ID).
19. Merchant Mooncake/Gift e-Vouchers will not be replaced if lost, damaged or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. The designated issuing merchants will not accept damaged, scanned or photocopied Merchant Mooncake/Gift e-Vouchers.
20. Unless stipulated by law, Hysan Marketing Services Limited shall not be liable in any way to any person for any personal injury, loss or damage (whether directly, indirectly or otherwise) arising from the consume of any food items / rewards.

#### **10% Shopping Rebates for Ordering Online**

21. Customers may receive the below shopping reward upon designated spending at the Lee Gardens Mid-Autumn e-Shop. Details are as follows:

Single Purchase	Reward
HK\$500 or above	One HK\$50 Lee Gardens Area Discount e-Coupon

**22. Lee Gardens Area Discount e-Coupon will be issued on or before 1 October 2020. The Lee Gardens Area Discount e-Coupon is valid at designated dining merchants in the Lee Gardens Area only. Merchant list and information are subject to change without prior notice.**

23. All offers are available on a first-come, first-served basis while stocks last, and the offers and redemption will be terminated accordingly without prior notice.

**24. One HK\$50 Lee Gardens Area Discount e-Coupon can be used upon net spending of HK\$100 at designated merchants calculated before adding the 10% service charge and after applying all gift certificates or offers or discounts. It cannot be used in conjunction with Lee Gardens Area Gift e-Certificates, Lee Gardens Area Gift Certificates, other Lee Gardens Area Designated Merchants e-Gift Certificates Merchant e-Vouchers or Lee Gardens Area Shopping/Dining Discount e-Coupons.**

25. Customers must register as Lee Gardens Club members to access and use the Lee Gardens Area Discount e-Coupon.
26. Lee Gardens Area Discount e-Coupon will be delivered to customers via SMS in the form of an e-Gift Certificate. A smartphone (iOS or Android) with the Lee Gardens App and internet access are required to access the Lee Gardens Area Discount e-Coupon.
27. Customers are responsible for ensuring that they have provided their correct mobile phone numbers, have properly installed the Lee Gardens App, and have internet access. Hysan Marketing Services Limited shall not be responsible for non-delivery of any Lee Gardens Area Discount e-Coupon or failure arising from wrong information provided by customers, or from the malfunctioning of Lee Gardens App, a lack of internet access or for any reason, and the relevant Lee Gardens Area Discount e-Coupon will not be re-issued.
28. The Lee Gardens Area Discount e-Coupon(s) used in each transaction/each table must be held by the same Lee Gardens Club member (under a single Lee Gardens

Club Member ID). You cannot request to split the bill for the use of Lee Gardens Area Discount e-Coupon(s).

29. Customers are responsible for ensuring that they have provided a correct mobile phone numbers, have properly installed the Lee Gardens App, and have internet access. Hysan Marketing Services Limited shall not be responsible for non-delivery of any Lee Gardens Area Discount e-Coupon arising from wrong information provided by customers, or from malfunctioning of the Lee Gardens App, a lack of internet access or for any reason, and the relevant Merchant Mooncake/Gift e-Vouchers will not be re-issued.
30. Lee Gardens Area Discount e-Coupons are valid for one-time use only.
31. Lee Gardens Area Discount e-Coupons cannot be altered or exchanged for cash or other certificates of any value. No change or refund will be given when using the e-Gift Certificates.

### **Other Terms & Conditions**

32. For enquiries, please call our Concierges: (852) 2907 5227 (Lee Garden One to Six) / (852) 2886 7222 (Hysan Place) / (852) 2886 7302 (Lee Theatre).
33. In the case of any dispute, the decision of Hysan Marketing Services Limited shall be final.
34. Hysan Marketing Services Limited reserves the right to end or extend the above programme and/or to modify, revise or change any of these terms and conditions at any time, without any prior notice and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right of final decision in the case of any dispute.
35. No person other than the customer and Hysan (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
36. Hysan (including its agents) may require customers to provide proof of identity or other items of personal information, including but not limited to an individual's name and bank/credit card numbers, for the purpose of processing the gift redemption and/or return, to verify the customer's eligibility or the validity or authenticity of the receipts, and/or for internal administration and auditing purposes. If any customer refuses to provide any information, Hysan reserves the right to not process the redemption and/or return. All personal information collected in the campaign is retained for the above purposes only and will be destroyed within three months upon the completion of the campaign. By providing your personal information to Hysan, you are deemed to have consented to Hysan's Privacy Policy Statement (<http://www.leegardens.com.hk/privacy.aspx?lang=en-US>).
37. Customers have the right to request access to their personal data held by Hysan and to request a correction of any personal data that is incorrect. Hysan has the right to charge a reasonable fee for processing and complying with a data access request. Requests for access or correction of a customer's personal data, or enquiries about Hysan's policies and practices in relation to personal data, should be made in writing to [data.officer@hysan.com.hk](mailto:data.officer@hysan.com.hk).
38. In the case of any conflict or inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

### **MERCHANT MOONCAKE/GIFT E-VOUCHER TERMS & CONDITIONS**

1. This offer is valid at Lee Gardens Area shops only.
2. **The customers must bring this Merchant Mooncake/Gift e-Voucher to the designated store to collect the designated products in person within the designated period. No delivery will be provided.**

3. Please refer to the redemption period stated on the top of this Merchant Mooncake/Gift e-Voucher, and collect the designated product from the designated merchant in person during the redemption period. This Merchant Mooncake/Gift e-Voucher will expire and become invalid after its redemption period. Please contact the individual merchant for shop business hours.
4. Customers must register as a Lee Gardens Club Members to redeem designated products with this Merchant Mooncake/Gift e-Vouchers.
5. This Merchant Mooncake/Gift e-Voucher is valid for a single use only.
6. Transactions involving the use of this Merchant Mooncake/Gift e-Vouchers cannot be refunded or returned by merchants.
7. Individual merchant's terms & conditions apply. For this Merchant Mooncake/Gift e-Vouchers usage details, please contact the respective merchant.
8. This Merchant Mooncake/Gift e-Voucher is not eligible for points registration or redemption of any cash coupons/gifts/free parking offers by the Lee Gardens Area.
9. This Merchant Mooncake/Gift e-Voucher cannot be altered and is not refundable nor redeemable for cash, discount points from other promotions, or other coupons or certificates of any value. No change will be given.
10. Merchant Mooncake/Gift e-Vouchers will be delivered to customers via SMS in the form of an electronic coupon. Internet access and a smartphone (iOS or Android) with the Lee Gardens App installed are required to access the Merchant Mooncake/Gift e-Vouchers.
11. Customers are responsible for ensuring that they have provided their correct mobile phone numbers, have properly installed the Lee Gardens App, and have internet access. Hysan Marketing Services Limited shall not be responsible for non-delivery of any Merchant Mooncake/Gift e-Voucher or failure of transfer to another Lee Gardens Club member arising from wrong information provided by customers, or from the malfunctioning of Lee Gardens App, a lack of internet access or for any reason, and the relevant Merchant Mooncake/Gift e-Vouchers will not be re-issued.
12. This Merchant Mooncake/Gift e-Voucher is issued by designated merchant and valid at the designated merchant & designated products only. Merchant terms & conditions apply. Please contact the designated merchant for any enquiries relating to this Merchant Mooncake/Gift e-Voucher.
13. Each redemption is limited to Merchant Mooncake/Gift e-Vouchers held by the same Lee Gardens Club member (under a single Lee Gardens Club Member ID).
14. This Merchant Mooncake/Gift e-Voucher can be transferred to one Lee Gardens Club member for once. The recipient must have registered as a Lee Gardens Club member in order to receive and use this Merchant Mooncake/Gift e-Voucher. Merchant Mooncake/Gift e-Voucher will not be returned to sender after being sent.
15. This Merchant Mooncake/Gift e-Vouchers will not be replaced if lost, damaged or stolen, and Hysan Marketing Services Limited shall not be liable for any such incidents. Damaged, scanned or photocopied Merchant Mooncake/Gift e-Vouchers will not be accepted by the designated issuing merchants.
16. Please call our Concierge Hotline at (852) 2907 5227 (Lee Garden One to Six) / (852) 2886 7222 (Hysan Place) / (852) 2886 7305 (Lee Theatre Plaza) for enquiries.
17. Hysan Marketing Services Limited reserves the right to amend or vary these terms and conditions without prior notice.

18. In the case of any dispute, the decision of Hysan Marketing Services Limited will be final and binding.

#### LEE GARDENS AREA DISCOUNT E-COUPON TERMS & CONDITIONS

1. This Lee Gardens Area Discount e-Coupon must be used physically at the designated dining merchants in the Lee Gardens Area. The merchants list and information are subject to change without prior notice. In case of any disputes, the website version of the merchants list shall prevail.
2. Customers must register as Lee Gardens Club members to use this Lee Gardens Area Discount e-Coupon.
3. No exchanges or refunds will be provided once the Lee Gardens Area Discount e-Coupon has been used.
4. One HK\$50 Lee Gardens Area Discount e-Coupon can be used upon net spending of HK\$100 at designated merchants calculated before adding the 10% service charge and after applying all gift certificates or offers or discounts. It cannot be used in conjunction with Lee Gardens Area Gift e-Certificates, Lee Gardens Area Gift Certificates, other Lee Gardens Area Designated Merchants e-Gift Certificates Merchant e-Vouchers or Lee Gardens Area Shopping/Dining Discount e-Coupons.
5. The Lee Gardens Area Discount e-Coupon(s) used in each transaction/each table must be held by the same Lee Gardens Club member (under a single Lee Gardens Club Member ID). You cannot request to split the bill for the use of Lee Gardens Area Discount e-Coupon(s).
6. This Lee Gardens Area Discount e-Coupon is valid for a single use only.
7. Transactions involving the use of a Lee Gardens Area Discount e-Coupon cannot be refunded by merchants.
8. Individual dining merchant's terms and conditions apply. For Lee Gardens Area Discount e-Coupon usage details, please contact the respective merchants. The respective merchants shall be fully responsible for any enquiries, claims, complaints whatsoever by the customers regarding the services/products provided.
9. This Lee Gardens Area Discount e-Coupon cannot be used to purchase gift cards or dining/shopping coupons.
10. This Lee Gardens Area Discount e-Coupon must be presented before payment. The discount will not be applied retroactively.
11. This Lee Gardens Area Discount e-Coupon is not eligible for points registration or redemption of any cash coupons/gifts/free parking offers by the Lee Gardens Area.
12. This Lee Gardens Area Discount e-Coupon cannot be altered and transferred and is not refundable nor redeemable for cash, discount points from other promotions, or other coupons or certificates of any value. No change will be given.
13. This Lee Gardens Area Discount e-Coupon will be delivered to customers via SMS in the form of an electronic coupon. A smartphone (iOS or Android) with the Lee Gardens App and internet access is required to access this Lee Gardens Area Discount e-Coupon.
14. Customers are responsible for ensuring that they have provided their correct mobile phone numbers, have properly installed the Lee Gardens App, and have internet access. Hysan Marketing Services Limited shall not be responsible for non-delivery of any Lee Gardens Area Discount e-Coupon or failure arising from wrong information provided by customers, or from the malfunctioning of Lee Gardens App, a lack of internet access or for any

reason, and the relevant Lee Gardens Area Discount e-Coupon will not be re-issued.

15. This Lee Gardens Area Discount e-Coupon is valid until 30 November 2020. Expired Lee Gardens Area e-Gift Certificates are invalid and will not be accepted. For non-applicable ('blackout') dates, please check with the individual merchants.
16. This Lee Gardens Area Discount e-Coupon will not be replaced if lost, damaged or stolen, and Hysan Marketing Services Limited shall not be liable for any such incidents. Damaged, scanned or photocopied Lee Gardens Area Discount e-Coupons will not be accepted by any of the participating dining merchants.
17. Please call our Concierge Hotline at (852) 2907 5227 (Lee Garden One to Six) / (852) 2886 7222 (Hysan Place) / (852) 2886 7305 (Lee Theatre Plaza) for enquiries.
18. Hysan Marketing Services Limited reserves the right to amend or vary these terms and conditions without prior notice.
19. In the case of any dispute, the decision of Hysan Marketing Services Limited will be final and binding.