

**[Meet Santa and Spread Love] Terms & Conditions**

1. The promotion period to redeem **"Meet Santa and Spread Love"** reward is from 26 November 2021 to 27 December 2021, both dates inclusive (while stocks last). Customers may receive an "Meet Santa" e-Ticket to enjoy a session of group photo taking service with Santa Claus, and receive an instant-print 4R photo set, upon same-day spending of HK\$500 **via electronic payment** (credit card / debit card / UnionPay card / EPS / credit card cash dollar / Alipay / Apple Pay / Google Pay / Samsung Pay / WeChat Pay/UnionPay App/Tap & Go) in the Lee Gardens Area (including Lee Garden One to Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE) or Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road), except designated merchants).
2. Receipts from Apple, Challenger, pop-up stores or pop-up bazaars at G/F (Kai Chiu Road) Hysan Place, the 1/F Atrium at Hysan Place and the G/F Piazza at Lee Theatre Plaza will NOT be accepted.
3. Offers are available on a first-come, first-served basis while stocks last, and will terminate accordingly without notice. The rewards can only be redeemed in the designated combination with no selection allowed.
4. "Meet Santa and Spread Love" reward is redeemed in the form of an e-Ticket. Customers must register as a Lee Gardens Club member to access and use this e-Ticket. Customers must confirm the date and time of the event upon redemption. No exchange or return is allowed once confirmed. Customers must present their e-Ticket to redeem the experience on the designated date, time and location. Latecomers will not be admitted. Terms and Conditions apply. Activity opening hours are subject to change due to weather or other special circumstances. Please visit the Lee Gardens website for the latest news.
5. Each e-Ticket admits up to 4 people to take a photo at the same time.
6. **Each original single same-day machine-printed receipt with matching electronic payment sales slip** can only be used once for gift redemption, and no exchange will be available afterwards. Hysan Marketing Services Limited reserves the right to photocopy receipt(s) and payment sales slip(s) for verification purposes.
7. The redemption is valid only for electronic payments by credit card, debit card, UnionPay card, EPS, credit card cash dollar, Alipay, Apple Pay, Google Pay, Samsung Pay, WeChat Pay, UnionPay App, and Tap & Go. Other modes of payment, including **cash, Octopus card, cash coupons, merchant stored-value cards or membership points, mall or merchant coupons will NOT be accepted.** Hysan Marketing Services Limited reserves the right to request Alipay, Apple Pay, Google Pay, Samsung Pay, WeChat Pay and UnionPay App users open the corresponding mobile apps for photo record and verification purposes.
8. A maximum of **1** original same-day electronic receipts and corresponding matching payment sales slips issued **by designated merchants** in the Lee Gardens Area (Lee Garden One - Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE), or Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road)) must be presented in person at the designated counters **on the same day as purchase. Only redemption on the day of spending is accepted,** except where the relevant sales transaction takes place after 10:15pm, entitling the shopper to redeem the rewards on the next day (except the last day of the promotion). The designated counters are the concierges located at 1/F Hysan Place, 1/F Lee Theatre Plaza and G/F Lee Garden One, which are open daily between 11:00am-10:30pm. Club Avenue members can redeem the offers at the members-only Club Avenue lounge on 3/F Lee Garden One or Club Avenue Service Counter on G/F Lee Garden One (open from 12:00pm –8:00pm daily) on the same day as purchase. Only redemption on the day of spending is accepted, except where the relevant sales transaction takes place after 7:45pm, entitling the shopper to redeem the rewards on the next day (except the last day of the promotion).
9. Each customer may redeem no more than 2 sets of rewards each time.
10. Receipts for any cancelled, refunded, exchanged or derived from an exchange, forged, fraudulent or unsettled transactions will NOT be accepted. Applicable transactions do not include tips for merchants/restaurants, utility bill payments, Octopus automatic add-value service amounts or transactions, office tenant transactions, unposted/unauthorized transactions, transactions without credit card sales slips/merchant sales receipts such as online purchases, mail/fax/phone orders, internet purchases or charity donations, use/purchase of merchant vouchers or cash coupons, bank services, telecommunications services, car parks, stored-value cards or any value-added-to or transactions by stored-value cards. Handwritten receipts, standalone credit card sales slips, reprinted or photocopied receipts, damaged receipts, deposit receipts (including partially or fully paid), receipts for purchasing or using cash or gift vouchers/coupons, and bill payment receipts **will NOT be accepted.**
11. Customers must redeem the offers in person. Redemption by shop staff or third parties on behalf of customers will not be accepted.

12. Staff from shops at Lee Garden One, Lee Garden Two, Lee Garden Three, Lee Garden Five, Lee Garden Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue or the Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road) are NOT eligible to participate in these offers.
13. The shopping offers are not transferable or redeemable for cash, or other goods, services or products.
14. The above redemption cannot be used in conjunction with other Lee Gardens Area promotional offers, except **parking promotions and Kids Rewards Piggy e-Stamp Redemption**.
15. Receipts used for the above redemption cannot be used in conjunction with Lee Gardens Club Member bonus points registration.
16. "Meet Santa" e-ticket will be delivered to customers in the form of an e-Ticket. Internet access and a smartphone (iOS or Android) with the Lee Gardens App installed are required to access the e-Ticket.
17. Customers must register as Lee Gardens Club members to use the e-Ticket.
18. Customers shall ensure a correct mobile phone number is provided, otherwise Hysan Marketing Services Limited shall not be responsible for any non-delivery arising therefrom, and the e-Ticket will not be re-issued.
19. The e-Tickets are valid only with the validation of Hysan Marketing Services Limited.
20. The e-Tickets are valid for one-time use only.
21. The e-Tickets cannot be altered or exchanged for cash or other certificates of any value. No change or refund will be given when using the e-Coupons.
22. If customers wish to refund any items purchased under any receipts that are used to redeem shopping rewards, the relevant shopping rewards must be returned to designated concierge counters which are located at 1/F Hysan Place, 1/F Lee Theatre Plaza and G/F Lee Garden One (open daily between 11:00am-10:30pm). Club Avenue members may return shopping offers at Club Avenue lounge on 3/F Lee Garden One or Club Avenue Service Counter on G/F Lee Garden One (open from 12pm to 8pm). Returns of the shopping rewards will only be processed once and are irreversible.
23. Returns of shopping rewards are only accepted within the promotion period.
24. No return and refund will be accepted by Hysan Marketing Services Limited and the respective merchant if the redeemed shopping offers have been lost, damaged or consumed, opened, or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Damaged, scanned or photocopied or non-original shopping offers will not be accepted. Hysan Marketing Services Limited reserves the right to determine the validity, authenticity and acceptability of the return for redeemed shopping offers.
25. Customers must return their shopping rewards in person. Returns by shop staff or third parties on behalf of shoppers will not be accepted.
26. The refund procedure for any purchased items is subject to the specific terms and conditions of respective merchants. Hysan Marketing Services Limited does not guarantee and is not responsible for any refund services from merchants. For details, please refer to their terms and conditions or contact the merchant directly.
27. Hysan Marketing Services Limited reserves the right to end or extend the above redemption programme and/or to modify, revise or change any of these terms and conditions at any time, without any prior notice and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right of final decision in the case of any dispute.
28. The activity and relevant service are provided by third parties. Hysan Marketing Services Limited makes no warranties, expressed or implied, regarding the availability, functionality or quality of these products or services. The respective third parties are solely responsible for all enquiries, claims, complaints, obligations and liabilities in relation to the relevant products or services.
29. No person other than the customer and Hysan (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
30. Each member has confirmed that he/she has read, understood and accepted the Hysan Group's Privacy Policy Statement (available at [www.hysan.com.hk/privacy-policy-statement/](http://www.hysan.com.hk/privacy-policy-statement/)) and the Personal Information Collection Statement during the membership registration. Each Member also agrees to Hysan's use of his/her personal data in the manner and for the purposes described in the Privacy Policy Statement and the Personal Information Collection Statement. Hysan (including its agents) may require customers to provide proof of identity or other items of personal information, including but not limited to an individual's name and bank/credit card numbers, for the purpose of processing the gift redemption and/or return, to verify the cardholder's eligibility or the validity or authenticity of the receipts, and/or for internal administration and auditing purposes. If the member refuses to provide the relevant information, Hysan reserves the right to not process the redemption and/or return.

31. The customer has the right to request access to his/her personal data held by Hysan and to request a correction of any personal data that is incorrect. Hysan has the right to charge a reasonable fee for processing and complying with a data access request. Requests to access or correct a customer's personal data, or enquiries about the policies and practices of Hysan in relation to personal data, should be made in writing to [data.officer@hysan.com.hk](mailto:data.officer@hysan.com.hk).
32. Hysan Marketing Services Limited reserves the right to make the final decision in the case of any dispute. In the case of any conflict or inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.