

“Team Visa Celebration” Shopping Rewards Terms & Conditions

1. The promotion period to redeem **“Team Visa Celebration” Shopping Rewards** is from 16 October 2021 to 31 October 2021, both dates inclusive (while stocks last). Customers may receive the below shopping rewards upon reaching designated same-day spending **via Visa Card** in the Lee Gardens Area (including Lee Garden One to Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE) or Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road), except designated merchants). Details are as follows:

Same-day spending with Visa Card (Single original machine-printed receipt)	Shopping Rewards		
HK\$300+	A Visa Olympic Games Tokyo 2020-themed Tech Bag, courtesy of Visa	+	HK\$100 Designated Sports Merchant Discount e-Coupon
HK\$1,000+	A Visa Olympic Games Tokyo 2020-themed Duffel Bag, courtesy of Visa	+	HK\$100 Designated Sports Merchant Discount e-Coupon

2. Receipts from Apple, Challenger, pop-up stores or pop-up bazaars at G/F (Kai Chiu Road) Hysan Place, the 1/F Atrium at Hysan Place and the G/F Piazza at Lee Theatre Plaza will NOT be accepted.
3. Designated Sports Merchant Discount e-Coupons are valid at BIGPACK (Hysan Place 402-403) or WAH-LAAH! (Leighton Centre G08) only. The shop list and information are subject to change without prior notice. The Discount e-Coupons are given out in designated style and no selection is allowed. All e-coupons require **spending of HK\$500 or above** after deduction of all promotional offers / coupons and **cannot be used in conjunction with other Lee Gardens Area Coupons / e-Coupons**. All e-Coupons must be used within the designated validity date, and will not be reissued after expiry. Terms & Conditions apply, please refer to the e-Coupon or contact the merchant directly for the details.
4. “Visa Olympic Games Tokyo 2020-themed souvenirs, courtesy of Visa” are given out in designated style and no selection is allowed. The e-Coupons are subject to specific terms and conditions. For details, please refer to the terms and conditions on the e-Coupon. The designated rewards are provided by the Event Organizer, which is solely responsible for any enquiry, claim, complaint, liability, and obligation whatsoever relating to the designated products provided. Members should contact the Event Organizer immediately and directly in case there are any issues with the designated products.
5. **All offers are available on a first-come, first-served basis while stocks last, and the redemption will be terminated accordingly without prior notice.**
6. **Each original same-day single machine-printed receipt with matching Visa Card payment sales slip** can only be used once for gift redemption, and no exchange will be available afterwards. Hysan Marketing Services Limited reserves the right to photocopy the receipt and payment sales slip for verification purposes.
7. The redemption is **valid only for Visa Card payment or Apple Pay, Google Pay or Samsung Pay payments bundled with Visa Card. Other modes of payment will NOT be accepted**, including **non-Visa credit card, debit card, UnionPay card, EPS, credit card cash dollar, Alipay, WeChat Pay, UnionPay App, Tap & Go, Apple Pay, Google Pay & Samsung Pay not bundled with Visa Card, cash, Octopus card, cash coupons, merchant stored-value cards or membership points, mall or merchant coupons**.
8. A single (1) original same-day electronic receipts and corresponding matching Visa Card payment sales slips issued **by designated location and shops** in the Lee Gardens Area (Lee Garden One - Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE), or Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road)) must be presented in person at the designated counters **on the same day as purchase. Only redemption on the day of spending is accepted**, except where the relevant sales transaction takes place after 10:15pm, entitling the shopper to redeem the rewards on the next day (except the last day of the promotion). The designated counter is the Redemption Counter located at 7/F Hysan Place, which is open daily between 11:00am-10:30pm.
9. Each customer may redeem no more than 5 sets of rewards each time.
10. Receipts for any cancelled, refunded, exchanged or derived from an exchange, forged, fraudulent or unsettled transactions will NOT be accepted. Applicable transactions do not include tips for merchants/restaurants, utility bill payments, Octopus automatic add-value service amounts or transactions, office tenant transactions, unposted/unauthorized transactions, transactions without credit card sales slips/merchant sales receipts such as online purchases, mail/fax/phone orders, internet purchases or charity donations, use/purchase of merchant vouchers or cash coupons, bank services, telecommunications services, car parks, stored-value cards or any value-added-to or transactions by stored-value cards. Handwritten receipts, standalone credit card sales slips, reprinted or photocopied receipts, damaged receipts, deposit receipts (including partially or fully paid), receipts for purchasing or using cash or gift vouchers/coupons, and bill payment receipts **will NOT be accepted**.
11. Receipts used for the above redemption cannot be used in conjunction with Lee Gardens Club Member bonus points registration.

12. Customers must redeem the offers in person. Redemption by shop staff or third parties on behalf of customers will not be accepted.
13. Staff from shops at Lee Garden One, Lee Garden Two, Lee Garden Three, Lee Garden Five, Lee Garden Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue or the Lee Gardens Neighbourhood (25 Lan Fong Road or 12 Pak Sha Road) are NOT eligible to participate in these offers.
14. The shopping offers are not transferable or redeemable for cash, or other goods, services or products.
15. All Lee Gardens Shopping /Dining e-Coupons are not eligible for points registration or redemption of any cash coupons/gifts/free parking offers by the Lee Gardens Area.
16. The above redemption cannot be used in conjunction with other Lee Gardens Area promotional offers, except **Parking promotions and Kids Rewards Piggy e-Stamp Redemption.**
17. Designated Sports Merchant Discount e-Coupons will be delivered to customers in the form of an e-Coupon. A one-time password will be delivered to customers via SMS upon redeeming the e-Coupon. Internet access and a smartphone (iOS or Android) with the Lee Gardens App installed are required to access the e-Coupon.
18. Customers must register as Lee Gardens Club members to use the e-Coupon.
19. Customers shall ensure a correct mobile phone number is provided, otherwise Hysan Marketing Services Limited shall not be responsible for any non-delivery arising therefrom, and the e-Coupon will not be re-issued.
20. The e-Coupons are valid only with the validation of Hysan Marketing Services Limited.
21. The e-Coupons are valid for one-time use only.
22. The e-Coupons cannot be altered or exchanged for cash or other certificates of any value. No change or refund will be given when using the e-Coupons.
23. If customers wish to refund any items purchased under any receipts that are used to redeem shopping rewards, the relevant shopping rewards must be returned to designated concierge counters which are located at 1/F Hysan Place, 1/F Lee Theatre Plaza and G/F Lee Garden One (open daily between 11:00am-10:30pm). Club Avenue members may return shopping offers at Club Avenue lounge on 3/F Lee Garden One or Club Avenue Service Counter on G/F Lee Garden One (open from 12pm to 8pm). Returns of the shopping rewards will only be processed once and are irreversible.
24. Returns of shopping rewards are only accepted within the promotion period.
25. No return and refund will be accepted by Hysan Marketing Services Limited and the respective merchant if the redeemed shopping offers have been lost, damaged or consumed, opened, or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Damaged, scanned or photocopied or non-original shopping offers will not be accepted. Hysan Marketing Services Limited reserves the right to determine the validity, authenticity and acceptability of the return for redeemed shopping offers.
26. Customers must return their shopping rewards in person. Returns by shop staff or third parties on behalf of shoppers will not be accepted.
27. The refund procedure for any purchased items is subject to the specific terms and conditions of respective merchants. Hysan Marketing Services Limited does not guarantee and is not responsible for any refund services from merchants. For details, please refer to their terms and conditions or contact the merchant directly.
28. Hysan Marketing Services Limited reserves the right to end or extend the above redemption programme and/or to modify, revise or change any of these terms and conditions at any time, without any prior notice and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right of final decision in the case of any dispute.
29. No person other than the customer and Hysan (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
30. Each member has confirmed that he/she has read, understood and accepted the Hysan Group's Privacy Policy Statement (available at www.hysan.com.hk/privacy-policy-statement/) and the Personal Information Collection Statement during the membership registration. Each Member also agrees to Hysan's use of his/her personal data in the manner and for the purposes described in the Privacy Policy Statement and the Personal Information Collection Statement. Hysan (including its agents) may require customers to provide proof of identity or other items of personal information, including but not limited to an individual's name and bank/credit card numbers, for the purpose of processing the gift redemption and/or return, to verify the cardholder's eligibility or the validity or authenticity of the receipts, and/or for internal administration and auditing purposes. If the member refuses to provide the relevant information, Hysan reserves the right to not process the redemption and/or return.
31. The customer has the right to request access to his/her personal data held by Hysan and to request a correction of any personal data that is incorrect. Hysan has the right to charge a reasonable fee for processing and complying with a data access request. Requests to access or correct a customer's personal data, or enquiries about the policies and practices of Hysan in relation to personal data, should be made in writing to data.officer@hysan.com.hk.
32. In the case of any conflict or inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Terms and Conditions of Use for the BIGPACK Discount e-Coupon

1. The expiry date for e-Coupon is **30 November 2021**. Expired e-Coupon will not be accepted. Expired, unused and unredeemed e-Coupon will not be extended, refunded or exchanged for cash.
2. This e-coupon is valid only at BIGPACK store at Hysan Place.
3. One HK\$100 e-Coupon can be used **upon net spending of HK\$500** in a single transaction after applying all coupons or offers.
4. Only **one (1)** e-Coupon can be used per transaction.
5. This e-Coupon cannot be used in conjunction with other Lee Gardens Area Coupons or e-Coupons.
6. This e-Coupon cannot be altered and is non-refundable nor-redeemable for cash, any other privileged points or other certificates of any value. No change will be given.
7. Each e-Coupon is valid for a single use only.
8. The e-Coupon cannot be altered or transferred, or exchanged for cash or other certificates of any value. No change or refund will be given when using e-Coupon. No exchanges or refunds will be provided once the e-Coupon is used.
9. Each transaction can only use e-Coupon(s) held by one Lee Gardens Club member (under a single Lee Gardens Club Member ID). Customers cannot request that the merchant split the bill for the use of e-Coupon(s).
10. This e-Coupon is issued by designated merchants, and are only valid at Lee Gardens stores. Merchants' Terms & Conditions apply. For more information, please contact designated merchants. The designated merchants assume all responsibility for any customer enquiries, claims or complaints involving the validity or use of the e-Coupon.
11. The e-Coupons are not valid for purchasing merchant coupons, cash coupons, gift cards or for stored-value card top-ups.
12. Merchants will not issue refunds for transactions conducted using an e-Coupon.
13. This e-Coupon must be presented before payment. The offer will not be applied retroactively.
14. This e-Coupon is not eligible for points registration or redemption of any cash coupons/gifts/free parking offers by the Lee Gardens Area. For transactions using an e-Coupon, the eligible net spending after the value of the e-Coupon is deducted may be used to register points or redeem Lee Gardens parking offers / shopping rewards (if applicable) on the same day of spending. Terms and Conditions apply.
15. A one-time password will be delivered to customers via an SMS upon redeeming the e-Coupon. Internet access and a smartphone (iOS or Android) with the Lee Gardens App installed are required to access the e-Coupon.
16. Customers are responsible for ensuring they have provided their correct mobile phone numbers and have properly installed the Lee Gardens App and have internet access. Hysan Marketing Services Limited shall not be responsible for non-delivery of any e-Coupon arising from customer-provided wrong information or malfunctions of the Lee Gardens App or Internet access, or for any reason, and any relevant e-Coupon will not be re-issued.
17. The e-Coupon will not be replaced if lost, damaged or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Designated retailers and dining outlets will not accept damaged, scanned or photocopied e-Coupons.
18. For enquiries, please call our Concierges: (852) 2907 5227 (Lee Garden One to Six) / (852) 2886 7222 (Hysan Place) / (852) 2886 7302 (Lee Theatre Plaza).
19. Hysan Marketing Services Limited reserves the right to end or extend the above programme and/or to modify, revise or change any of these terms and conditions at any time, without any prior notice and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right of final decision in the case of any dispute.
20. No person other than the customer and Hysan (including its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
21. Hysan Marketing Services Limited reserves the right to revise these terms and conditions without prior notice.
22. In the case of any conflict or inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Terms and Conditions of Use for the WAH-LAAH! Discount e-Coupon

1. The expiry date for e-Coupon is **30 November 2021**. Expired e-Coupon will not be accepted. Expired, unused and unredeemed e-Coupon will not be extended, refunded or exchanged for cash.
2. This e-coupon is valid only at **WAH-LAAH! store at Leighton Centre**.
3. One HK\$100 e-Coupon can be used **upon net spending of HK\$500** in a single transaction after applying all coupons or offers.
4. Only **one (1)** e-Coupon can be used per transaction.
5. This e-Coupon cannot be used in conjunction with other Lee Gardens Area Coupons or e-Coupons.
6. The e-Coupon is **not applicable for fixed price items**.
7. This e-Coupon cannot be altered and is non-refundable nor-redeemable for cash, any other privileged points or other certificates of any value. No change will be given.
8. Each e-Coupon is valid for a single use only.
9. The e-Coupon cannot be altered or transferred, or exchanged for cash or other certificates of any value. No change or refund will be given when using e-Coupon. No exchanges or refunds will be provided once the e-Coupon is used.
10. Each transaction can only use e-Coupon(s) held by one Lee Gardens Club member (under a single Lee Gardens Club Member ID). Customers cannot request that the merchant split the bill for the use of e-Coupon(s).
11. This e-Coupon is issued by designated merchants, and are only valid at Lee Gardens stores. Merchants' Terms & Conditions apply. For more information, please contact designated merchants. The designated merchants assume all responsibility for any customer enquiries, claims or complaints involving the validity or use of the e-Coupon.
12. The e-Coupons are not valid for purchasing merchant coupons, cash coupons, gift cards or for stored-value card top-ups.
13. Merchants will not issue refunds for transactions conducted using an e-Coupon.
14. This e-Coupon must be presented before payment. The offer will not be applied retroactively.
15. This e-Coupon is not eligible for points registration or redemption of any cash coupons/gifts/free parking offers by the Lee Gardens Area. For transactions using an e-Coupon, the eligible net spending after the value of the e-Coupon is deducted may be used to register points or redeem Lee Gardens parking offers / shopping rewards (if applicable) on the same day of spending. Terms and Conditions apply.
16. A one-time password will be delivered to customers via an SMS upon redeeming the e-Coupon. Internet access and a smartphone (iOS or Android) with the Lee Gardens App installed are required to access the e-Coupon.
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