

Shop • Dine • Park 5 Surprise Rewards at Lee Gardens Area

Reward 1: Shop whatever you like!

Terms & Conditions

1. The promotion period to redeem **Lee Gardens Shop • Dine • Park 5 Surprise Rewards** is from 20 March 2020 to 13 April 2020, both dates inclusive. Customers may receive the below shopping rewards upon designated same-day spending via electronic payment (credit card / debit card / UnionPay card / EPS / credit card cash dollar / Alipay / Apple Pay / Google Pay / Samsung Pay / WeChat Pay) **every Fri, Sat, Sun and Public Holiday** in **Hysan Place, Lee Theatre Plaza, Leighton Centre, or One Hysan Avenue**. Details are as follows:

Designated spending locations	Every Fri, Sat, Sun and Public Holiday Same-day spending by electronic payment*	Rewards		
		Redemption Period/Location	Lee Gardens Area e-Gift Certificate / Designated Merchant e-Gift Certificate / Lee Gardens Area Dining e-Gift Certificate	
Hysan Place/ Lee Theatre Plaza/ Leighton Centre / One Hysan Avenue	HK\$1,000+	20/3-22/3	Concierges at Hysan Place (1/F)	HK\$50 Lee Gardens Area e-Gift Certificate
		27/3-29/3		Lee Gardens Area e-Gift Certificate
		3/4 -5/4	Concierges at Hysan Place (1/F) / Lee Theatre Plaza (1/F)	HK\$50 UNIQLO e-Gift Certificate
		10/4 -13/4		HK\$50 Lee Gardens Area Dining e-Gift Certificate

2. Lee Gardens Area e-Gift Certificates are valid at the [designated merchants](#) in **Hysan Place/Lee Theatre Plaza/Leighton Centre /One Hysan Avenue only**.
3. Lee Gardens Area designated merchant e-Gift Certificate can be only used at the respective at Lee Gardens merchant store. Shop list and information are subject to change without prior notice.
4. Lee Gardens Area dining e-Gift Certificates are valid at the [designated restaurants](#) in **Lee Gardens Area only**.
5. **Each original same-day single machine-printed receipt with matching electronic payment sales slips**, can only be used once for gift redemption, and no exchange will be available afterwards. Hysan Marketing Services Limited reserves the right to photocopy the receipt(s) and payment sales slip(s) for verification purposes.
6. The redemption is valid only for electronic payments by credit card, debit card, UnionPay card, EPS, credit card cash dollar, Alipay, Apple Pay, Google Pay, Samsung Pay and WeChat Pay. Other modes of payment, including **cash, Octopus card, cash coupon, and merchant stored-value cards, will NOT be accepted**. Hysan Marketing Services Limited reserves the right to request Alipay, Apple Pay, Google Pay, Samsung Pay and WeChat Pay users open the corresponding mobile apps for photo record and verification purposes.
7. Maximum **2** original same-day electronic receipts and the corresponding matching payment sales slip issued by designated shops at Hysan Place, Lee Theatre Plaza, Leighton Centre or One Hysan Avenue must be presented in person **at the designated counters on the same day as purchase. Only redemption on the day of spending is accepted**, except where the relevant sales transaction takes place after 10:15pm on the day, entitling the shopper to redeem the rewards on the next day (except the last day of promotion). The designated counters are the concierges located at 1/F of Hysan Place / 1/F of Lee Theatre Plaza and which is open daily between 11:00am-10:30pm.
8. **Each customer may redeem no more than 5 sets of rewards each time.**
9. Cancelled, refunded, exchanged or derivative transaction from exchange, forged, fraudulent or unsettled transactions will NOT be accepted. Transaction is not applicable to tips, utility bill payments, Octopus automatic add value service amount or transactions, office tenant transaction, unposted/ unauthorized or any transactions without credit card sales slips / merchant sales receipts such as online purchases, mail/fax/phone orders, internet purchase or charity donations, merchant vouchers or cash coupons, bank services, telecommunications services, car parks, stored-value cards or any value added to stored-value cards. Handwritten receipts, standalone credit card sales slips, reprinted or photocopied receipts, damaged receipts, deposit receipts (including partial or full paid), receipts for purchasing or using cash or gift vouchers / coupons, bill payment receipts, receipts for any value added to stored-value cards **will NOT be accepted**.
10. Receipts from Apple, Van Cleef & Arpels, Challenger, pop-up stores or pop-up bazaars at G/F (Kai Chiu Road) of Hysan Place, 1/F Atrium of Hysan Place and G/F Piazza of Lee Theatre Plaza **will NOT be accepted**.
11. Receipts used for the above redemption cannot be used in conjunction with Lee Gardens Club member bonus points registration.
12. Customers must redeem the offers in person. Redemption by shop staff or third parties on behalf of customers will not be accepted.
13. Staff from shops at Lee Garden One, Lee Garden Two, Lee Garden Three, Lee Garden Five. Lee Garden Six, 25 Lan Fong Road, Hysan Place, Lee Theatre Plaza, Leighton Centre or One Hysan Avenue are NOT eligible to participate in these offers.
14. The shopping offers will not be replaced if lost, damaged or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Damaged, scanned or photocopied e-Gift Certificate will not be accepted.
15. The shopping offers are not transferable or redeemable for cash, or other goods, services or products.
16. The above redemption cannot be used in conjunction with other Lee Gardens Area promotional offers, except **parking promotion**.
17. A Lee Gardens Area Designated merchant e-Gift Certificate will be delivered to customers via SMS in the form of e-Gift Certificate. A smartphone (iOS, Android) with Lee Gardens Club mobile App and internet access is required to access the e-Gift Certificate.
18. Customers must register as a Lee Gardens Club member to use the e-Gift Certificate.
19. Customers shall ensure a correct mobile phone number is provided, otherwise Hysan Marketing Services Limited shall not be responsible for any non-delivery arising therefrom, and the e-Gift Certificate will not be re-issued.
20. Lee Gardens Area e-Gift Certificates are valid only with the validation of Hysan Marketing Services Limited.
21. Lee Gardens Area e-Gift Certificates are valid for one-time use only.
22. Lee Gardens Area e-Gift Certificates cannot be altered or exchanged for cash or other certificates of any value. No change or refund will be given when using the e-Gift Certificate.

23. Refund of purchased items can only be conducted when customers return the unconsumed redemption shopping offers to the designated concierge counters which are located at G/F of Lee Garden One and 1/F of Hysan Place, which are all open daily between 11:00am-10:30pm. Club Avenue members may return shopping offers in Club Avenue Lounges on 1/F and B1/F at Lee Garden One. The opening time is from 12pm to 8pm.
24. Return of shopping offers will only be processed once and is irreversible.
25. Return of shopping offers is only accepted within the promotion period.
26. No return and refund will be accepted by Hysan Marketing Services Limited and respective merchant respectively if the redeemed shopping offers have lost, damaged or been consumed, opened, or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Damaged, scanned or photocopied or non-original shopping offers will not be accepted. Hysan Marketing Services Limited reserves the right to determine the validity, authenticity and acceptability of the return for redeemed shopping offers.
27. Customers must return their shopping offers in person, return by shop staff or third parties on behalf of shoppers will not be accepted.
28. Unless stipulated by law, Hysan Marketing Services Limited shall not be liable in any way to any person for any personal injury, loss or damage (whether directly, indirectly or otherwise) arising from the uses and/or return of shopping offers.
29. The terms and conditions of the merchant apply. Refund procedure after return shopping offers procedures is subject to specific terms and conditions of respective merchants. Hysan Marketing Services Limited does not guarantee and is not responsible for any refund services from merchants. For details, please refer to their terms and conditions or contact the merchant directly.
30. Hysan Marketing Services Limited and the respective merchants reserves the right to end or extend the above redemption programme and/or to modify, revise or change any of these terms and conditions at any time without any prior notice and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right to make the final decision in case of any dispute.
31. No person other than the customer and Hysan (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
32. Hysan (including its agents) may require customers to provide proof of identity or other items of personal information, including but not limited to an individual's name and bank/credit card numbers, for the purpose of processing the gift redemption and/or return, to verify the cardholder's eligibility or the validity or authenticity of the receipts, and/or for internal administration and auditing purposes. If the cardholder refuses to provide the relevant information, Hysan reserves the right to not process the redemption and/or return. All personal information collected in the campaign is retained for the above purposes only and will be destroyed within three months upon the completion of the campaign. By providing your personal information to Hysan, you are consenting to Hysan's Privacy Policy Statement (<http://www.leegardens.com.hk/privacy.aspx?lang=en-US>).
33. The customer has the right to request access to his/her personal data held by Hysan and to request a correction of any personal data that is incorrect. Hysan has the right to charge a reasonable fee for processing and complying with a data access request. Requests for access or correction of a customer's personal data, or enquiries about the policies and practices of Hysan in relation to personal data should be made in writing to data.officer@hysan.com.hk.
34. In case of any conflict or inconsistency between the English and Chinese versions of these terms and conditions, the English version prevails.