

## Valet Parking Terms & Conditions

1. All cars using valet parking service ("Service") must be driven to the driveway of 33 Hysan Avenue, Lee Garden One ("Car Drop-off Point") between 12:00 and 23:00 on Fridays to Sundays and Public Holidays and be picked up on or before 24:00 on the same day to enjoy valet parking service.
2. Customers must present designated number of the same-day original machine-printed receipt(s) with required spending amount, its matching sales slip or electronic payment sales slips, and valet parking ticket for valet parking privilege redemption. Only redemption issued by shops at Lee Garden One to Six, Hysan Place, Lee Theatre Plaza, Leighton Centre, One Hysan Avenue (I.T HYSAN ONE) or 25 Lan Fong Road on the day of purchase will be accepted. The designated counter is the concierge located at G/F of Lee Garden One which is open daily between 11:00am-10:30pm.
3. The limited time valet parking offer is only for electronic payments by credit card, debit card, UnionPay card, EPS, credit card cash dollar, Alipay, Apple Pay, Google Pay, Samsung Pay and WeChat Pay. Other modes of payment, including **cash, Octopus card, cash coupon, and merchant stored-value cards, will NOT be accepted.** Hysan Marketing Services Limited reserves the right to request that Alipay, Apple Pay, Android Pay, Samsung Pay and WeChat Pay users open the corresponding mobile apps for verification purposes.
4. Cancelled, refunded, exchanged or derivative transaction from exchange, forged, fraudulent or unsettled transactions will NOT be accepted. **Tips will not be counted towards required spending amount.** Transaction is not applicable to utility bill payments, Octopus automatic add value service amount or transactions, office tenant transaction, unposted/ unauthorized or any transactions without credit card sales slips / merchant sales receipts such as online purchases, mail/fax/phone orders, internet purchase or charity donations, merchant vouchers or cash coupons, bank services, telecommunications services, car parks, stored-value cards or any value added to stored-value cards. Handwritten receipts, standalone credit card sales slips, reprinted or photocopied receipts, damaged receipts, deposit receipts (including partial or full paid), receipts for purchasing or using cash or gift vouchers / coupons, bill payment receipts, receipts for any value added to stored-value cards **will NOT be accepted.**
5. **Receipts from Workware, Challenger, Maggie & Rose, pop-up stores or pop-up bazaars at 1/F Atrium of Hysan Place, G/F (Kai Chiu Road) of Hysan Place and G/F Piazza of Lee Theatre Plaza will NOT be accepted.**
6. Valet parking privileges cannot be used with any other free parking promotion. (Except Club Avenue Black Card Members' Valet Parking Privilege, Lee Gardens Club Members' Parking Privilege and Free Valet Parking Service Coupon.)
7. Each customer including Lee Gardens Club members (per vehicle) may enjoy a maximum of 6 hours free valet parking service each day. Each Club Avenue member (per vehicle) can enjoy a maximum of 7 hours of free parking per day, in the combination of valet parking coupon and membership free valet parking hours.
8. Should customer be unable to pick up the car before 24:00 on the same day, customer have to pick up and drive the car out of car park in which the car is parked on his/her own, but valet parking service fee will nonetheless be charged in full and hourly parking fee will be charged on the actual parking hours. Hysan has the discretion to park the car at such venue as it deems fit.
9. The Service is only available to cars with valid registration and vehicle license.
10. Customers must present to the valet team the receipt to arrange for cars to be picked up at the Car Pick-up Point within 20 minutes after payment or redemption. All cars must be driven out of Car Pick-up Point immediately upon handover of the car.
11. The Fee and Free Valet Parking Privileges are calculated based on the time recorded by the valet team upon the customer handing over the vehicle to them at the Car Drop-off Point.
12. Additional hourly valet parking fee will be charged if the parking time exceeds the valid designated free parking hours.
13. Refunds or returns of purchased items are not allowed for machine-printed receipts and electronic payment sales slips that have already been redeemed for parking privileges.
14. The time and location of valet parking service are subject to change without prior notice. The service details as announced in-mall shall prevail.
15. Customers using the Service are deemed to have agreed and accepted the Terms & Conditions set out herein. Neither Hysan Marketing Services Ltd ("Hysan"), nor its servants, agents or employees shall be liable for any loss or damage howsoever caused to any car or any of its accessories or contents, or to the loss or damage of property of any person, or any injury to any person or fatal accidents (save and except death or injury caused by gross negligence of Hysan or such servants, agents or employees).

16. Customers using the Service warrants that the deposited car is roadworthy and that its use on the public roads does not infringe any of the provisions of the Road Traffic Ordinance, and agrees that Hysan and its agents may inspect, take photos and make records of the physical condition of the car as necessary. Hysan reserves the right to refuse to provide the Service if it is of the opinion that the car is defective or otherwise in such condition that Hysan may deem unsuitable to provide the Service.
17. Hysan has no obligation (but may at its sole discretion demand proof) to verify the ownership of the car or the identity of the driver or whether the bearer of the valet parking ticket has the due authority to operate the car. Hysan and its agent has the liberty to release the keys and the car to the bearer of the valet parking ticket without incurring any liability to the owner or driver of the car.
18. Customers' personal data is governed by Hysan's Data Privacy Policy and customers have the right to request access to his/her personal data held by Hysan in writing to [data.officer@hysan.com.hk](mailto:data.officer@hysan.com.hk)
19. Hysan reserves the right to terminate or suspend the Service and to change or amend any of the above Terms & Conditions at any time without prior notice. Hysan has the right of final decision in any case of dispute.
20. In the case of any inconsistency between the Chinese and the English version shall prevail.